बिड संख्या/Bid Number: GEM/2026/B/8076807
दिनांक /Dated: 24-09-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	05-10-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	06-10-2026 17:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Heavy Industries And Public Enterprises
विभाग का नाम/Department Name	Department Of Heavy Industry
संगठन का नाम/Organisation Name	National Automotive Board
कार्यालय का नाम/Office Name	National Automotive Board Manesar
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :chitra.hans@nabindia.in Buyer Email id: naeem@icat.in
वस्तु श्रेणी /Item Category	Interactive Content Creation Services
अनुबंध अवधि /Contract Period	1 Month(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	HDFC Bank
ईएमडी राशि/EMD Amount	24000

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

ICAT
NATIONAL AUTOMOTIVE BOARD Manesar, Department of Heavy Industry, National Automotive Board, Ministry of

Heavy Industries and Public Enterprises
(M/s International Centre For Automotive Technology)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15

1. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

4. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

i. If number of technically qualified bidders are only 2 or 3.
ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Price Bid - 1790248529.xlsx

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
28-09-2026 14:00:00	FTL Meeting Room, International Centre for Automotive Technology (ICAT), Plot No. 26, Sector – 3, IMT Manesar, Gurugram – 122051, Haryana

Interactive Content Creation Services (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Content Category	Video
Language Type	Multi-Language
Video Duration	31-60 Seconds
Content Link Hosting	Not specified
Content Personalization Required?	No
Content to be Interactive?	Yes
Analytics Required?	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्ट दस्तावेज़ /Additional Specification Documents

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परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chander	122051,INTERNATIONAL CENTRE FOR AUTOMOTIVE TECHNOLGY Plot No 26, Sector 3, HSIIDC, IMT-Manesar, Gurgaon 122050	Project / Lumpsum Based	• Number of Additional Languages required : 1

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues

or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

अंतर्राष्ट्रीय ऑटोमोटिव प्रौद्योगिकी केंद्र

International Centre for Automotive Technology

अतिरिक्त नियम और शर्तें (एटीसी) आईसीएटी केंद्र-I और केंद्र-II, मानेसर, हरियाणा के लिए एक इंटरैक्टिव वर्चुअल वॉकथ्रू का डिजाइन, उच्च-रिज़ॉल्यूशन 360-डिग्री स्कैनिंग/कैप्चर, विकास, कमीशनिंग और रखरखाव

Additional Terms & Conditions (ATC) for

Design, High-Resolution 360-Degree Scanning/Capture, Development, Commissioning and Maintenance of an Interactive Virtual Walkthrough at ICAT Centre –1 & Centre-2, Manesar, Haryana

दस्तावेज़ संख्या / Document No. ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257

प्लॉट नंबर – 26, सेक्टर – 3, एचएसआईआईडीसी कार्यालय के पास, आईएमटी मानेसर, गुरुग्राम – 122050

Plot No – 26, Sector – 3, Near HSIIDC Office, IMT Manesar, Gurugram - 122050

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NIT (निविदा सूचना / Notice for Inviting Tender)

The Director, International Centre for Automotive Technology (ICAT), having GST No. 06AABAN9435G2ZI, a division of the National Automotive Board (NAB) under the Government of India, hereby invites proposals under Two-Bid System (Technical Bid and Financial Bid) from experienced and eligible bidders for **Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough** for ICAT Centre - I and Centre - II, Manesar, Haryana".

Tender Activity Schedule

Scope of Work	Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II, Manesar, Haryana
Detailed Technical Specification	Please Refer "Chapter - 1"
Site Location	ICAT Centre - I and Centre - II, Manesar, Haryana
Earnest Money Deposit (EMD) Or Bid Security Declaration	Earnest Money Deposit (EMD): INR 24000/- (Rupees Twenty Four Thousand Only) shall be submitted in form of **DD/Bank Guarantee/Banker's Cheque & FDR drawn in favour** of "**International Centre for Automotive Technology**", payable at Manesar/ Gurugram valid for at least six months from any branch of Delhi/NCR of Commercial Bank in India or **Online through RTGS/NEFT/Internet Banking in Beneficiary Name "International Centre for Automotive Technology**". Or Firms who are registered with NSIC for the tendered item /Start-ups/ Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or are registered with the Central Purchase Organization or the concerned Ministry or Department, are exempted from payment of EMD but these firms should submit a copy of the registration along with the Technical Bid. (The certificate should be valid for at least 6 months from the date of submission of bids). **Note: Traders/Distributors/Sole agents'/Work contracts are not eligible for benefits under MSME category.** Or In place of a Bid security, Bidders can submit Bid securing declaration as per "Form IV" accepting that if they withdraw or modify their Bids during the period of validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, they will be suspended for the period of 1 year from the date of opening of this bid from being eligible to submit Bids for contracts with the ICAT that invited the Bid.
Eligibility Criteria	Please Refer ***"Chapter – 4"*** of the ATC Document

The Last Date of Receipt of Queries if any,	**Submission of Pre-Bid Queries**: Bidders are required to submit their queries, if any, in writing E-mail ID by sourabh.soni@icat.in, prashant.v@icat.in, javed.rahi@icat.in & naeem@icat.in
Date for Clarification Meeting	**Pre-Bid Meeting** shall be held to address queries and provide clarifications regarding the scope of work, technical requirements, and the bid submission process. **Date & Time**: As per e-Procurement Portal **Venue**: FTL Meeting Room, International Centre for Automotive Technology (ICAT), Plot No. 26, Sector – 3, IMT Manesar, Gurugram – 122051, Haryana **Mode**: Physical or Virtual Meeting All interested bidders are encouraged to attend the pre-bid meeting to seek necessary clarifications before submission of their bids.

ICAT Bank Details for NEFT/RTGS ***(In case any bidder deposits the EMD of INR 24,000/- through NEFT/RTGS)***

HDFC Bank Details (Saving A/c for transactions in INR Only); -

Beneficiary Name	International Centre for Automotive Technology
Bank Name	HDFC Bank Ltd.
Branch	Plot-K, Sector-2, Manesar-122051 Haryana
Account No.	05891450000118
Account Type	Saving
RTGS IFSC Code	HDFC0000589
Swift Code	HDFCINBB
MICR Code	110240079

- ICAT reserves the right to reject/modify/cancel the tender without assigning any reason thereof.

Chapter – 1

विस्तृत तकनीकी विनिर्देश और कार्य का दायरा/ Detailed Technical Specification and Scope of Work

The Director, International Centre for Automotive Technology (ICAT), having GST No. 06AABAN9435G2ZI, a division of the National Automotive Board (NAB) under the Government of India, hereby invites proposals under Two-Bid System (Technical Bid and Financial Bid) from experienced and eligible bidders for "**Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough** at ICAT Centre - I and Centre - II, Manesar (Haryana)".

A.1 Scope of Supply Details:

Description	Quantity	Delivery Location	Target Completion Period from the date of award of Contract/ Purchase Order
Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II, Manesar, Haryana **For detailed scope of work and deliverables, refer to Sections A.2 and A.3 below.**	**1 Lot**	**ICAT Centre - I and Centre - II, Manesar, Haryana**	**30 days from formal commencement, subject to coordinated site access, availability of approved content/equipment/operators and timely consolidated feedback.**

Sl. No.	Descrioption	Quantity
1	Site recce, centre-wise coverage planning, scan-position mapping, navigation flow and approved production plan	1 Lot
2	High-resolution 360-degree still capture of 22 laboratories, both receptions, required corridors/pathways, approved exteriors, campus and test-track viewpoints	1 Lot
3	Interactive navigation and approximately 220 contextual equipment-information hotspots	Approx. 220 Hotspots
4	Operational 360-degree video capture and integration for selected equipment/processes	10 Laboratories
5	Voice-over, background music and relevant ambient/equipment audio production and integration	1 Lot
6	Web, mobile, touchscreen kiosk, Windows desktop/offline and native VR application builds	5 Application Builds
7	Testing, three-stage review, deployment, commissioning, training, documentation and UAT	1 Lot
8	Complete source code, raw/processed media, masters, project files, registers and three-year maintenance/technology support	1 Lot + 3 Years Support

Note: The items listed above represent the major deliverables under the scope of work. Any other components, accessories, fittings, consumables, or ancillary items required for complete installation, integration, testing, commissioning, and successful operation of the machine shall be deemed to be included within the scope of the Successful Bidder and shall be provided at no additional cost to the Purchaser.

A.2 Detailed Technical Specifications

Sl. No.	Technical Parameter	Technical Specifications
1	Project Objective	Create one integrated, interactive and maintainable digital representation of ICAT Centre - I and Centre - II. The solution shall provide clear insight into facility layout, laboratories, major test equipment, approved specifications, test capabilities and selected equipment operation. It shall not be merely a panorama gallery.
2	Facility Coverage	Complete approved coverage of two centres, 22 laboratories and test tracks s, both reception areas, required corridors/pathways, relevant building exteriors, approach/campus areas, approved test-track viewpoints and all positions needed for continuous navigation.
3	Pre-production Recce and Planning	Joint kick-off and detailed recce; centre-wise coverage map; laboratory-wise scan-position plan; navigation routes; hotspot register; operational-video list; restricted-area register; confidentiality masking plan; production schedule; safety plan; proposed camera/software details; application sitemap and execution methodology for ICAT approval before capture.
4	Scan-position Identification	Each panorama position have a unique Centre-Area-Scan Position ID. The bidder shall submit an editable register containing centre, area, position description, file name, connected locations, hotspots, capture date, revision and approval status.
5	360-degree Still Capture	Professional high-resolution fully immersive equirectangular 360-degree photography suitable for web, mobile, kiosk, Windows desktop/offline and VR viewing, with complete horizontal and vertical coverage.
6	Minimum Panorama Resolution	Minimum final accepted panorama resolution: 8,000 x 4,000 pixels. Capture resolution shall be equal to or higher than final delivery. Artificial upscaling of lower-resolution images shall not be accepted. Bidder shall provide camera datasheet and sample output.
7	Scanning Density and Insight	No fixed maximum panorama count. The bidder shall provide all reasonably required interconnected viewpoints for logical movement, laboratory overview, entrance/exit representation, corridor continuity and meaningful viewing of major approved equipment. Large or obstructed areas shall have additional positions at no extra cost within approved scope.
8	Still-image Processing	Stitching, horizon levelling, exposure/white balance/colour correction, HDR where required, contrast and shadow correction, noise/ghosting/seam correction, nadir/tripod correction, basic cleanup, confidentiality masking and separate optimisation for target platforms.
9	Image Quality Acceptance	Panoramas shall be sharp at normal viewing zoom, correctly levelled and reasonably consistent in exposure/colour. Major equipment shall be identifiable. Unacceptable blur, major stitching errors, split/duplicated equipment, excessive distortion, unmasked

Sl. No.	Technical Parameter	Technical Specifications
		confidential content, missing locations or incorrect labels shall be corrected or re-shot without extra cost.
10	Equipment Information Hotspots	Approximately 220 contextual hotspots, normally about 10 major equipment items per laboratory, linked to approved machine name/ID, key specifications, test capabilities, images, PDF/documents, standard video and operational 360-degree video as applicable. Users shall close the panel and continue the walkthrough.
11	Hotspot Master Register	Editable Excel/CSV or equivalent structured register with unique hotspot ID, centre, laboratory, parent panorama, equipment, content type, approved technical content, linked media, revision and approval status. Only ICAT-approved content may be published.
12	Operational 360-degree Video	Selected equipment/process coverage across 10 laboratories. Minimum 4K 360-degree capability; 5.7K or higher capture preferred. Minimum 25/30 fps; approved sequences up to approximately one minute; stitching, trimming, stabilisation, horizon and colour correction, audio treatment, confidentiality masking and platform optimisation included.
13	Operational Safety	Equipment setup, loading, testing and operation shall be performed only by authorised ICAT personnel. Camera positions shall be jointly approved and remain outside identified hazard zones. Bidder shall follow ICAT PPE, safety and access instructions and shall not interfere with testing.
14	Common User Journey	Common landing screen -> Select Centre - I or Centre - II -> Reception/area/laboratory -> Corridor/pathway -> Laboratory -> Equipment hotspot or operational video. Centre and current area shall remain clearly identifiable.
15	Navigation and UI Controls	Centre/laboratory/area menus; directional hotspots; map/floor-plan navigation where approved data is supplied; mouse, touch, mobile gesture and VR controls; home, back, close, previous/next, zoom, full-screen, mute/unmute, help, loading indicator and graceful unavailable-media message.
16	Search and Tour Modes	Search by centre, laboratory, equipment name/category and approved test capability. Provide free-exploration mode and an optional guided-tour mode covering approved highlights. Architecture shall be ready for future addition of another language without full redevelopment.
17	Application Deliverables	Five deployment builds: browser-based web application; mobile application for supported Android/iOS; touch-enabled standalone kiosk application; Windows desktop/laptop offline application; and native VR application for the bidder-declared compatible standalone headset.
18	Platform Compatibility	Bidder shall submit supported browser/OS/device matrix, minimum mobile/kiosk/Windows/VR hardware, screen resolution,

Sl. No.	Technical Parameter	Technical Specifications
		storage/RAM/graphics, internet/offline requirements, server configuration, app-store requirements and all recurring licence/subscription charges. Generic "VR compatible" statements shall not suffice.
19	Performance and Offline Capability	Progressive initial loading; level-of-detail/tiled images where suitable; loading indication; efficient scene transitions; platform-appropriate compression without unacceptable quality loss; functional hotspots/media in offline builds; error handling without application termination; full-screen operation.
20	Content Update Facility	Secure content-management interface or documented structured mechanism enabling authorised ICAT users to update existing hotspot text, equipment specifications/capabilities, images, PDFs, standard videos, narration files, contact data and visibility without complete redevelopment. New physical scanning remains additional scope.
21	Voice-over, Audio and Branding	Professional approved narration, suitable background music and relevant ambient/equipment audio; balanced levels and mute control. All media shall be original, royalty-free or properly licensed. Use ICAT-approved logo, colours and typography; no prominent bidder branding without written approval.
22	Cybersecurity and Confidentiality	All facility images, layouts, equipment information, videos, credentials, source and project files are confidential. No publication, portfolio use, public upload or third-party sharing without written ICAT approval. Declare cloud storage, hosting, analytics, trackers, APIs, CDN, plugins, external libraries, data location/retention and paid dependencies. No ads or unapproved tracking.
23	Source Code, Ownership and Handover	Provide final builds, complete source code, build scripts, configurations, structured content/database, raw photos/videos, unstitched sources where generated, stitched/edited masters, optimised media, UI/audio assets, project files, hotspot/scan registers, credentials, licences, dependency list, manuals and final backup. Undisclosed vendor lock-in is not acceptable.
24	Warranty, Maintenance and Support	Comprehensive defect warranty for 12 months from final acceptance, followed by three years of annual maintenance/technology support. Support shall include code/component maintenance, compatibility updates preserving delivered functionality, bug fixing, diagnosis, deployment/restoration assistance, source/raw-data archival during support and annual health-check. Additional shooting/new locations are excluded.
25	Testing, Training and Final Acceptance	Three-stage review: representative UI/navigation sample; complete content/application review; final UAT/deployment/handover. Demonstrate all five builds, navigation, approximately 220 hotspots, videos, offline/intranet capability where applicable, source-code

Sl. No.	Technical Parameter	Technical Specifications
		build, backup restoration and documentation. Close all critical and major defects. Train authorised ICAT users on web/mobile/kiosk/desktop/VR operation, content update, backup and basic troubleshooting.

A.3 Other Technical Conditions:

1. **Submission of Quotation and Technical Compliance**
   - The Bidder shall submit their quotation strictly in accordance with the specifications, scope of supply, and other requirements as detailed in the tender documents pertaining to the Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II**).**
   - The Bidder is mandatorily required to fill and submit the Technical Compliance Checklist as provided in ***"Form XXI"*** of the tender document, clearly indicating item-wise compliance against each of the technical specifications laid out in the bid.
   - The Statement of Compliance in ***"Form XXI"*** shall be accompanied by authentic, verifiable documentary evidence, including datasheets, certificates, manuals, or test reports to demonstrate conformity to each parameter specified. Unsupported compliance claims shall not be considered and may lead to rejection of the bid.
   - All pages of the bid submission, including the technical bid, annexures, catalogues, and all supporting documents, shall be duly signed and stamped by the authorized signatory of the bidding entity. Any overwriting, corrections, or alterations must also be authenticated by the same.
   - Non-submission or incomplete submission of ***"Form XXI"***, absence of a proper Statement of Compliance, lack of supporting documents, or failure to sign/stamp bid documents shall be treated as non-compliance and may result in summary rejection of the bid without any further correspondence or clarification.

2. **Product Availability and Support Condition**

   2.1 The bidder shall ensure that the **services offered** in response to this tender is not classified as ***"End-of-Life" (EOL)*** or ***"End-of-Sale" (EOS)*** as of the date of bid submission.

   2.2 If, for any reason whatsoever, support, availability, or manufacturing of the quoted product is discontinued, withdrawn, or declared obsolete prior to delivery or commissioning, the bidder shall, without any additional cost to the Purchaser, furnish and supply a replacement product that is a superior or equivalent alternative. Such replacement product shall conform to or exceed all original technical specifications, quality standards, and functional requirements as set forth in the tender document.

   2.3 ICAT requires system upgrade with the latest software version free of cost within a period of ***3 Years*** after commissioning, as it is part of 3-year extensive maintenance. The referred system upgradation shall be applicable in the event of:
   - Critical releases on the software
   - New Operating System adoption
   - Accumulation of minor upgrades in the software

   If Hardware upgradation is required in order to achieve the software upgradation, this will also be included free of charge. This includes, as an example, the computer, connections and communications cards.

   2.4 The bidder shall ensure that the provision of such replacement product and the continued support obligations shall not cause any disruption, delay, or compromise to the Purchaser's operational

requirements or intended use of the equipment.

2.5 Failure to comply with the foregoing conditions shall be construed as a material breach of contract, entitling the Purchaser to exercise all available remedies, including but not limited to rejection of the bid, cancellation of the contract, or enforcement of penalties in accordance with the terms and conditions of the tender.

3 **Notification of Buyer's Responsibilities:** The Successful Bidder shall, within ***5 Calendar Days*** or earlier from the date of issuance of the Purchase Order (PO), be obligated to provide timely and advance written notification to the Purchaser specifying any requirements, materials, services, or facilities necessary for **Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II** that fall outside the scope of the Successful Bidder's contractual obligations and are to be arranged by the Purchaser.

Such notification shall be made with sufficient lead time to enable the Purchaser to make the necessary arrangements without causing any delay to the project schedule. Failure to provide such timely notification shall not relieve the Successful Bidder of responsibility for any resultant delays or additional costs arising from such oversight.

For or any technical queries please feel free to contact the undersigned:

Contact Person: Sourabh Soni
Contact No.: +91- 9599443515 (Mobile)
Email ID: sourabh.soni@icat.in

Contact Person: Prashant Vishe
Contact No. +91 7030712233 (Mobile)
Mail ID :prashant.v@icat.in

Chapter – 2

बोली लगाने वालों के लिए निर्देश / Instructions To Bidders

1. **Submission of Quotation and Technical Documentation:** The Bidder shall submit a complete and comprehensive quotation in strict conformity with the detailed technical specifications of ***Design, High - Resolution 360- Degree Scanning/ Capture, Development, Commissiong and Maintenance of an Interactive Virtual Walkthrough*** as specified in ***"Chapter – 1"*** of the ***Additional Terms and Conditions (ATC) document***. The submission must encompass both the technical and financial proposals, duly separated and prepared in accordance with the requirements and formats prescribed in the tender documents. The technical bid shall include all requisite technical documentation, specifications, detailed drawings, product literature, and any other supporting information necessary to demonstrate full compliance with the tender specifications. Non-compliance with the stipulated submission requirements or failure to provide the requisite technical and financial details may result in rejection of the bid at the sole discretion of the Purchaser.
2. **Proposal Submission Compliance and Documentation Requirements:** The Bidder is required to submit their proposal in strict compliance with all terms, conditions, and requirements outlined in this tender document. The technical bid must include comprehensive details of the proposed solution, including the products, services, specifications, and relevant technical literature clearly demonstrating conformance to the specified requirements. Failure to adhere to any of the above requirements may render the bid liable for rejection at the sole discretion of the Purchaser.
3. **Submission of Signed Tender Documents and Supporting Documentation:** The Bidder shall submit, as part of their proposal, a duly signed and stamped copy of the entire tender document, including all corrigenda, amendments, and annexures issued, as a token of unconditional acceptance of all terms, conditions, and specifications contained therein.
   Additionally, all forms, declarations, schedules, and annexures enclosed with the tender/bid document must be duly filled, signed, and stamped by the authorized signatory of the Bidder and submitted in accordance with the instructions provided.
   The Bidder shall also furnish all supporting documents as specified in the tender, including those required under the eligibility criteria, technical specifications, and any other qualifying requirements. Failure to submit any of the required documents, or submission of incomplete, unsigned, or unstamped documents, may result in rejection of the bid at the sole discretion of the Purchaser.
   It is the sole responsibility of the Bidder to ensure that the submitted bid is complete in all respects and compliant with the tender requirements. No claim shall be entertained on account of incomplete submission or non-compliance with the stated instructions.
4. **Clarifications, Deviations, and Conditional Bids:** Bidders are strictly advised to submit their bids in full compliance with all terms, conditions, technical specifications, and requirements stipulated in this tender document. Conditional bids or bids containing deviations, exceptions, assumptions, or qualifications shall be summarily rejected without further reference or clarification, at the sole discretion of the Purchaser.
   Any suggestions, clarifications, or concerns regarding the tender terms and conditions must be formally raised by the Bidders only during the Pre-Bid Meeting. The Purchaser shall review such requests and reserves the absolute right to accept, modify, or reject any suggestion or concern, wholly or in part, without assigning any reason, and solely in the best interest of the Purchaser.
   All clarifications, amendments, or modifications arising out of the Pre-Bid Meeting shall be published either as a Corrigendum and/or as the Minutes of the ***Pre-Bid Meeting (MoM)*** on the Purchaser's official website ***(www.icat.in)*** and on the ***GeM/e-Procurement Portal***. These shall form an integral part of the tender and shall be binding on all Bidders. No request for changes or deviations shall be entertained after the Pre-Bid stage.

5. Pre-Bid Meeting Conditions

5.1 Pre-Bid Meeting shall be held to address queries and provide clarifications regarding the scope of work, technical requirements, and the bid submission process.

- **Date & Time:** As per e-Procurement Portal
- **Venue:** ***FTL Meeting Room, International Centre for Automotive Technology (ICAT), Centre-1, Sector – 3, IMT Manesar, Gurugram – 122051, Haryana***
- **Mode:** ***Physical Meeting or Virtual***

  All interested bidders are encouraged to attend the pre-bid meeting to seek necessary clarifications before submission of their bids.

5.2 Submission of Pre-Bid Queries

- Bidders are required to submit their queries, if any, in writing to E-mail id by sourabh.soni@icat.in, prashant.v@icat.in, javed.rahi@icat.in & naeem@icat.in
- **Queries should be submitted in the following format (*Format XII*):**

Sl. No.	Clause No.	Existing Provision	Query/Suggestion

5.3 Clarifications and Amendments

- Clarifications and responses to the pre-bid queries shall be issued in the form of a Corrigendum/Addendum and uploaded on the ***GeM/CPP Portal & ICAT Website*.**
- The corrigendum shall form an integral part of the tender document and must be duly considered while submitting the final bid.

5.4 No Individual Communication

- No individual responses will be provided to bidders. All clarifications shall be shared only through official corrigenda.

5.5 Binding Clarifications Only Through Corrigendum

- Only clarifications provided through officially issued corrigenda shall be considered binding. Any verbal discussions or informal exchanges during the pre-bid meeting shall not be treated as official unless formally incorporated.

5.6 No Suggestions or Deviations Post Submission Deadline

- No suggestions, deviations, modifications, or requests for clarification shall be entertained after the bid submission deadline. Bidders are therefore advised to seek all necessary clarifications and raise concerns during the pre-bid period.

6 Earnest Money Deposit (EMD)

6.1 EMD Amount: Bidders are required to submit an ***Earnest Money Deposit (EMD) of INR 24,000/- (Rupees twenty-four thousand Only***_along with their bid. The EMD shall be submitted through the mode specified in the GeM/CPP portal or as otherwise prescribed in the tender document.

6.2 **Exemption for MSEs/Startups:** As per the guidelines issued by the Ministry of Micro, Small and Medium Enterprises and the Department for Promotion of Industry and Internal Trade (DPIIT), Government of India, Micro and Small Enterprises (MSEs) and recognized Startups are exempted from payment of EMD, subject to submission of the following

- Valid supporting documents such as Udyam Registration Certificate (for MSEs) or Startup Recognition Certificate issued by DPIIT.

- A duly signed Declaration/Undertaking in lieu of EMD in the prescribed format ***"Form–IV"*** provided in the Additional Terms and Conditions (ATC) document.

6.3 Bid Rejection in Absence of EMD/Declaration

- Bids submitted without the requisite EMD or valid exemption documents or duly signed Declaration/Undertaking in lieu of EMD in the prescribed format ***"Form–IV"*** shall be summarily rejected as non-responsive.
- Submission of incorrect, expired, or manipulated exemption certificates may lead to disqualification and blacklisting as per applicable procurement rules.

6.4 Forfeiture of EMD: The EMD shall be liable to forfeiture in the following cases

- If the bidder withdraws or modifies the bid during the bid validity period.
- In case of any false declaration or non-compliance with tender terms.
- If the successful bidder fails to sign the contract or submit the required Performance Security within the stipulated time.

6.5 **Refund of EMD:** EMD's of unsuccessful bidders shall be refunded without interest after finalization of the contract. For the successful bidder, EMD may be adjusted against the Performance Security, if applicable.

7 **Submission of Bids -** Bidders are required to submit their bids in **two separate parts** as detailed below

- **Part I – Technical Bid:** This shall include all relevant documents and information demonstrating the bidder's compliance with the technical requirements and eligibility criteria as outlined in the ***tender document***. ***Bidders must not divulge price of tendered item in technical bid. Violation of the same may lead to rejection of the bid.***
- **Part II – Financial Bid: This shall contain the price proposal strictly in the format prescribed in the tender document.**

  Both parts must be submitted in separate as specified in the e-tendering or GeM/CPPP platform.

8 **Evaluation Process**

- **Stage 1 – Technical Evaluation:** The Technical Bids shall be opened and evaluated first. Only those bidders who meet all mandatory requirements and obtain the minimum qualifying marks, including full marks in technical capability (as applicable), shall be deemed technically qualified.
- **Stage 2 - Financial Evaluation**: The Financial Bids of only the technically qualified bidders will be opened and considered for further evaluation. Financial Bids of bidders who fail to qualify in the technical stage shall be returned unopened or disqualified from further consideration.

9 **Availability of Tender Documents and Corrigendum:** Prospective Bidders are advised to regularly visit the official website of the International Centre for Automotive Technology (ICAT) at ***www.icat.in and/or CPP/GeM portal*** for downloading the complete Tender Document, including all instructions, terms, specifications, and any corrigendum, amendment, clarification, or notification issued in connection with this Tender.

It shall be the sole responsibility of the Bidder to ensure that they have the latest version of the Tender Document and are fully aware of all updates, revisions, or corrigenda issued prior to the bid submission deadline. ICAT shall bear no responsibility or liability for any oversight or failure on the part of the Bidder to obtain such information from the aforementioned platforms.

Chapter – 3

अर्नेस्ट मनी डिपॉज़िट – ईएमडी क्लॉज़ / Earnest Money Deposit (EMD Clause)

Earnest Money Deposit (EMD): *INR **24,000/- (Rupees twenty four thousand Only*** can be submitted in form of **NEFT/RTGS/FDR/DD/Bank Guarantee/Banker's Cheque drawn in favour of "International Centre for Automotive Technology"**, payable at Manesar/ Gurugram valid for at least six months from any branch of Delhi/NCR of Indian scheduled Bank or **Online through RTGS/NEFT/Internet Banking** in Beneficiary Name **"International Centre for Automotive Technology"**.

Or

Firms that are registered as Micro or Small Enterprises (MSEs) under the provisions of the Public Procurement Policy for MSEs, 2012, issued by the Ministry of Micro, Small and Medium Enterprises (MSME), Government of India, or those recognized as Startups by DPIIT, or are registered with the Central Purchase Organization or the concerned Ministry/Department for the tendered item, shall be exempted from submission of Earnest Money Deposit (EMD), subject to the following conditions:

- A **valid registration certificate** clearly indicating coverage for the **tendered item** must be submitted along with the **Technical Bid**.
- The registration certificate should remain **valid for a minimum of six (6) months** from the **last date of bid submission**.
- Exemption shall be granted **only for procurement of goods/services** directly covered under the registration.
  Note: The exemption shall **not apply to traders, agents, dealers, distributors, or firms engaged in works contracts**, even if they are registered under MSME or NSIC.

Or

In place of a Bid security, Bidders can submit Bid securing declaration as per ***"Form IV"*** accepting that if they withdraw or modify their Bids during the period of validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, they will be suspended for the period of 1 year from the date of opening of this bid from being eligible to submit Bids for contracts with the ICAT that invited the Bid.

ICAT Bank Details for NEFT/RTGS (in case any bidder deposits the *EMD of INR **24,000/- (Rupees twenty-four thousand Only** through NEFT/RTGS)*

HDFC Bank Details (Saving A/c for transactions in INR Only); -

Beneficiary Name	International Centre for Automotive Technology
Bank Name	HDFC Bank Ltd.
Branch	Plot-K, Sector-2, Manesar-122051 Haryana
Account No.	05891450000118
Account Type	Saving
RTGS IFSC Code	HDFC0000589
Swift Code	HDFCINBB
MICR Code	110240079

Proof of payment shall be submitted online on GeM/CPP portal & original **NEFT/RTGS/FDR/DD/Bank Guarantee/Banker's Cheque** should reach at "**To, The Purchase Department, International Centre For Automotive Technology, Plot No. 26, Sector – 3, Near HSIIDC Office, IMT Manesar, Gurugram - 122051 (Haryana).**

Key Note's

- *EMD shall be exempted to Micro & Small Enterprises registered for the tendered items/as per the latest Govt. of India guidelines. MSME/Start-up Policy is meant for procurement of only goods produced and services rendered by MSE's. However, traders/distributors/sole agent/works contracts are excluded from the purview of Public Procurement Policy for MSEs Order, 2012. The bidders claiming the preference must submit the relevant document (The certificate should be valid for at least 6 months from the date of submission of bids).*
- *The bid received without EMD/Documentary proof of Exemption of EMD, will be summarily rejected.*
- *Cheque/Money Order/Cash shall not be accepted as EMD.*
- *A bid will be rejected if EMD is found to be of lesser amount or EMD is not submitted in the manner prescribed.*
- *A bid which is not accompanied by such Earnest Money Deposit or Non-Submission of Bid Security Declaration Form **"Form IV"** will be construed as non-compliant bid and should be rejected.*
- *The Earnest Money Deposit (EMD) of the unsuccessful bidder will be returned to them within 30 days after finalization and award of the tender without any interest. The Earnest Money Deposit of the successful Bidder will be returned upon the successful Bidder furnishing the Performance Bank Guarantee.*

EMD should be forfeited in favour of ICAT in case the Bidder: -

- *The EMD may be forfeited, if a Bidder withdraws his bid during the period of bid validity or on submission of false documents/undertaking.*
- *Without the written consent of ICAT, it has withdrawn its Bid during the validity period of the Bids and any extensions thereto.*
- *After opening of the financial bid, alters the quoted rates/conditions in the Bid.*
- *Fails to provide /furnish the Performance Bank Guarantee within stipulated period mentioned in the Letter of Acceptance.*
- *Does not reply to any queries that may be raised after opening of technical/financial bids.*
- *If the bidder does not accept the corrections made by ICAT to its Bid Price pursuant to "Examination of Financial Proposal and Correction of Arithmetical Errors".*

Chapter – 4

योग्यता और तकनीकी मूल्यांकन के मानदंड / Eligibility & Technical Evaluation Criteria

Part – I (Pre-Qualification/Minimum Eligibility Criteria)

Eligibility Criteria: The following mentions the pre-qualification criteria. A bidder participating in the procurement process shall possess the following pre-qualification/minimum eligibility criteria: Any bid failing to meet the stated criteria shall be summarily rejected and will not be considered for technical evaluation.

Pre-qualification/Minimum Eligibility Criteria for the Bidders:

1. **Legal Valid Entity:** The Bidder must be a legally recognized entity under applicable Indian laws and shall be eligible to participate in the tender in any of the following forms: Proprietorship Firm, Partnership Firm, Private Limited Company, or Registered Agency.

   To establish legal status and eligibility, the Bidder shall mandatorily submit documentary evidence of their legal constitution along with the Technical Bid, as specified below:
   - **Proprietorship Firm:** A copy of the valid registration certificate, trade license, or any equivalent document issued by a competent authority clearly indicating the establishment and legal existence of the firm.
   - **Partnership Firm:** A copy of the duly executed Partnership Deed along with the firm's registration certificate issued by the Registrar of Firms (if applicable under the Partnership Act, 1932).
   - **Private Limited Company:** A copy of the Certificate of Incorporation issued by the Registrar of Companies (RoC), along with the Memorandum of Association (MoA) and Articles of Association (AoA), duly certified by an authorized signatory.
   - **Agency:** A copy of the registration certificate or any valid statutory license or document evidencing the agency's legal status under the relevant law (e.g., registration under the Shops and Establishments Act or equivalent legislation).

   Failure to submit any of the above documents as applicable to the nature of the bidding entity may render the bid liable for rejection at the sole discretion of the Purchaser. All documents shall be self-attested and submitted as part of the Technical Bid.

2. **Mandatory Submission of Comprehensive Proposal:** It shall be a mandatory pre-qualification requirement that all Bidders submit a complete and comprehensive proposal covering the entire scope of supply, services, and deliverables as specified in the Tender Documents, including but not limited to all items, components, and associated works listed in the Bill of Quantity (BoQ), Scope of Work (SoW), Technical Specifications, and Additional Terms and Conditions (ATC).

   Submission of an incomplete or partial bid, including but not limited to omission of any item, sub-item, or service from the proposal, shall be treated as non-compliance with the tender specifications and shall result in outright rejection of the bid without further consideration or evaluation.

   Bidders are advised to thoroughly review all tender documentation and ensure that their technical and financial proposals fully comply with the requirements stated therein. No relaxation, clarification, or opportunity for rectification shall be provided in cases of non-compliance with this condition.

3. **Financial Eligibility – Average Annual Turnover:** The Bidder must have achieved an average annual turnover of not less than ***INR 15 Lakh (Only)*** during the ***last 03 (three) consecutive financial years***, namely ***FY 2023-24, 2024-25 & 2025-26***.

Documentary Evidence Required: To substantiate the above, the Bidder shall submit any of the following documents as part of the Technical Bid.

- A certificate from a Chartered Accountant ***(Form XVI)***, clearly certifying the annual turnover for each of the above-mentioned financial years, **or**
- A copy of the Audited Balance Sheet and Profit & Loss Account for each of the three financial years, duly certified by a Chartered Accountant or Statutory Auditor, **or**

Mandatory Disclosures:

- Full contact details of the Chartered Accountant or Statutory Auditor who has certified the document, including Name, Designation, Firm Name, Email ID, Contact Number.
- The UDIN (Unique Document Identification Number), as issued by the Institute of Chartered Accountants of India (ICAI), must be clearly visible on all CA-certified documents and balance sheets.

Non-Compliance: Failure to submit the required financial documentation in the prescribed format, or failure to mention the CA/Auditor's contact details and UDIN, shall render the bid technically non-responsive and liable for rejection without any further evaluation.

4. **Technical Experience – Minimum Work Experience Requirement: The Bidder, must have a minimum of 3 years of experience as on the date of bid submission in executing work of same/similar nature involving professional 360-degree virtual tours, immersive web/mobile/kiosk/desktop/VR applications, industrial visualisation or comparable interactive digital facility experiences, as defined below.**

5. **Prior Experience: The Bidder shall have a minimum experience of three (3) years, as on the date of bid submission, in the field of designed, captured/scanned, developed, deployed and commissioned. Further, the Bidder must have successfully executed at least one (1) similar work orders/contracts during the last three (3) years preceding the bid submission date (Please attach such copies of 01 No of Purchase Orders).p**

6. **The Bidder shall provide the following documents in support of meeting this criterion:**
   - **i.** Copies of Purchase Orders/Work Orders issued by Client/Buyer clearly indicating the scope of work, nature of solution delivered, and year of execution.
   - **ii.** At least **1 Satisfactory Client Performance Certificate** issued by the end-user in last one year from the date of bid submission.
7. **Local Presence:** The Bidder must be an entity based and registered in India, possessing a valid legal status under applicable Indian laws and regulations.

8. **Blacklisting Declaration:** The Bidder shall not be currently blacklisted, debarred, or suspended by any Ministry or Department of the Government of India, any State Government, Public Sector Undertaking (PSU), or any reputed private organization or institution within India. A self-declaration to this effect, duly signed by the authorized signatory on the Bidder's official letterhead, must be submitted along with the tender documents. Any concealment or misrepresentation of such information shall result in disqualification and potential legal action as per applicable laws.

Bidders to Comply with:

9. Rule 144(xi) of GFR 2017 regarding restrictions on procurement from a bidder of a country that shares a land border with India will be liable to rejection (refer to the to the Office Memorandum of the Department of Expenditure dated July 23, 2020, and as revised from time to time at https://doe.gov.in/sites/default/files/OM%20dated%2023.07.2020.pdf).

10. Department of Industrial Policy and Promotion (DIPP) vide No. P-45021/2/2017-PP (BE-II) dated 04.06.2020 and as revised from time to time regarding bidders' eligibility and preference to make in India (https://dpiit.gov.in/sites/default/files/PPP%20MII%20Order%20dated%204th%20June%202020.pdf).

Similar Nature Definition: For this tender, "Similar Nature" means successful design, professional 360-degree still/video capture, development, deployment and commissioning of an interactive virtual walkthrough or immersive digital experience covering industrial, engineering, automotive, laboratory, institutional or comparable technical facilities, with interconnected navigation, information hotspots and one or more web/mobile/kiosk/desktop/VR delivery formats.

Part – II (Technical Bid Evaluation Parameters)

Bid Evaluation – Eligibility for Technical Assessment: The Bidder shall mandatorily comply with all the ***Pre-Qualification/Minimum Eligibility Criteria*** as specified in ***"Chapter – 4"*** of this tender document. Only those Bidders who are found to be fully compliant with the ***Pre-Qualification/Minimum Eligibility Criteria***, upon detailed scrutiny of the submitted documentation, shall be considered eligible for Technical Bid Evaluation. Any Bidder failing to meet the stipulated criteria in ***"Chapter – 4"*** shall be disqualified from further evaluation, and their Financial Bids shall not be opened or considered under any circumstances. The decision of the Purchaser in this regard shall be final and binding, without any obligation to provide justification or entertain representations.

Technical Bid Evaluation Parameters

1.1 ICAT shall follow segregated bid submission evaluation system. The minimum pass mark in technical bid shall be **80 Points (80%)** out of **100 Points**. Bidders, who gets cut-off marks, will be qualified for next part of evaluation i.e. financial part.

1.2 The Technical Bids shall be awarded points based on the following evaluation criteria:

S. No.	Evaluation Parameter	Detailed Marking Criteria	Max. Marks	Min. Marks
1	**Technical Compliance**	Compliance with all requirements of Chapter I & Form-XXI including 360° imaging, hotspots, multimedia integration, security requirements, source-code deliverables, cross-platform compatibility, offline/intranet operation and all other mandatory requirements. **Any deviation from mandatory requirements shall lead to disqualification.**	**55**	**55**
2	**Proof of Concept (PoC)**	Successful demonstration of: • 3 interconnected panoramas • Hotspot navigation • Document/Video integration • Web/Touch-screen functionality • Offline deployment capability • VR headset demonstration **PoC shall be evaluated on Pass/Fail basis. Failure to demonstrate any mandatory requirement shall lead to disqualification.**	**10**	**10**
3	**Bidder's Past Experience**	**Same/Similar Nature Project** (In Last 03 Years before bid submission) • 1 Projects – 5 Marks • 2 Projects – 7 Marks • More than 2 projects – 12 Marks	12	5
		Experience (Nos. of Year) • 03 Years (Minimum) – 4 Marks • 03 up to 05 Years – 7 Marks • More than 2 years – 10 Marks	10	4

4	**Bidder's Capability**	**Average Annual Turnover of at least 15 lakh in the past 3 FY: 2023-2024, 2024-25 & 2025-26** • 15 Lacs (Minimum) – 4 Marks • More than 15 Lakh – 8 Merks	8	4
5	**Customer feedback**	Minimum 1 Nos: 2 Marks More than 1 Nos: 5 Marks	5	2
	Total		**100**	**80**

Evaluation Criteria and Preference Policy:

1. **Technical Evaluation Threshold – Mandatory Compliance**
   - Bidders must secure a ***minimum of 55 out of 55 Points*** in the **Technical Specifications Evaluation** section. This is a **mandatory qualifying criterion**; failure to achieve the full technical specification score will result in **immediate disqualification**, irrespective of the total overall score.

2. **Overall Evaluation Threshold:** To qualify for financial bid opening, bidders must obtain a minimum of ***80 out of 100 points (80%)*** in the overall evaluation. This includes scores from technical specifications, company credentials, past performance, and other evaluation parameters as outlined in the tender document.

3. **Preference to Local Suppliers under Public Procurement Policy**
   - ICAT reserves the right to extend **purchase preference to local suppliers** in accordance with the provisions of the **Public Procurement (Preference to Make in India), Order 2017**, issued by the **Department for Promotion of Industry and Internal Trade (DPIIT)**, Ministry of Commerce and Industry, Government of India, vide Order No. **P-45021/2/2017-PP (BE-II)** dated **04.06.2020**, and any subsequent amendments thereto.
   - For detailed guidelines, bidders may refer to the DPIIT policy document available at: https://dpiit.gov.in/sites/default/files/PPP%20MII%20Order%20dated%204th%20June%202020.pdf
   - Bidders seeking such preference must submit the requisite **self-declaration and certification** documents as per the DPIIT guidelines along with their Technical Bid.

4. **Purchase Preference for MSEs and Startups:** In accordance with the provisions of the Public Procurement Policy for Micro and Small Enterprises (MSEs), 2012 and the relevant guidelines issued by the Ministry of Micro, Small and Medium Enterprises (MSME), as well as Startup India Policy.
   - **Preference as per Government Policy:** ICAT reserves the right to extend preference to Local Suppliers, Micro and Small Enterprises (MSE's), and Startups, in accordance with the applicable guidelines, circulars, and notifications issued by the Government of India, as amended from time to time. Such preference shall be accorded only upon submission of valid, relevant, and verifiable supporting documents along with the bid. Failure to provide the required documentation shall result in ineligibility for any preferential treatment.
   - **Applicability of MSE Public Procurement Policy:** In accordance with the Public Procurement Policy for Micro and Small Enterprises (MSE's) Order, 2012, as amended, the benefits under this policy shall apply exclusively to goods manufactured or services rendered by registered MSE's. Entities operating solely as traders, distributors, marketing agents, or engaged under works contracts are expressly excluded from the scope and benefits of this policy.
   - **Relaxation of Prior Turnover and Experience Requirements:** ICAT, at its sole discretion, may relax the requirements of prior turnover and prior experience for start-up enterprises recognized

by the Department for Promotion of Industry and Internal Trade (DPIIT), provided that such entities fully comply with all quality standards, technical specifications, and performance criteria as specified in the tender documents. Such start-ups may be MSMEs or otherwise. Only registered Micro and Small Enterprises (MSEs) and DPIIT-recognized start-ups shall be considered for relaxation under this provision. Any such relaxation shall be strictly conditional upon the enterprise's demonstrated capability to meet all functional, operational, and contractual requirements of the tender. This relaxation shall be applied in accordance with the provisions of applicable government policies and shall not compromise adherence to the tender's prescribed technical, quality, or performance requirements. ICAT's decision in this regard shall be final and binding.

- **Purchase Preference:** If an MSE or eligible Startup bidder quotes within L1 + 15% price range and agrees to match the L1 price, the order for up to 25% of the total tendered quantity may be awarded to such MSE/Startup, as per the policy provisions.

Chapter – 5

बोली अस्वीकार करने के मानदंड / Bid Rejection Criteria

Bids submitted in response to this tender shall be liable for outright rejection and shall not be considered for further evaluation under any of the following circumstances:

1. ***Non-Compliance with Bid Security Requirements***
   - *Submission of bid without the required Earnest Money Deposit (EMD), or*
   - *Non-submission of the Bid Security Declaration Form* ***(Form IV), or***
   - *Non-submission of valid Udyam Registration Certificate (for MSEs) or a DPIIT recognition certificate (for Startups) along with the bid.*
2. ***Financial Turnover Below Threshold:*** *Bidders must have an average annual turnover of not less than* ***INR 15 lakh*** *during the three most recent financial years* ***(FY 2023–24, 2024–25, and 2025–26).*** *Failure to submit audited financial statements or turnover certificates certified by a Chartered Accountant (CA) for these years shall result in disqualification.*
3. *Not demonstrating technical capability/ expertise in the field of our requirement as per tender.*
4. ***Non-Submission of Statutory Registrations:*** *Bidders failing to submit valid copies of* ***their GST registration certificate and Permanent Account Number (PAN)*** *shall be deemed non-compliant.*
5. ***Unsatisfactory Client References:*** *If even one reference provided by the bidder is found to be unsatisfactory, the bidder shall be disqualified. Internal references obtained from* ***NAB or its associated centres*** *may also be considered valid for disqualification purposes, regardless of whether they are formally submitted with the bid.*
6. ***Conditional or Deviated Bids:*** *Any bid containing deviations, conditions, or modifications to the tender terms and conditions shall be summarily rejected.*
7. ***Incomplete Bid Submission:*** *It is a mandatory requirement that bidders submit comprehensive proposals covering all items listed in the tender. Any incomplete bid, including failure to quote for any item or component, shall be treated as non-compliant. Such bids shall be rejected without further correspondence, and the bidder shall be disqualified from the evaluation process.*
8. ***Segregated Bidding Process and Rejection of Non-Compliant Submissions****: Bids under this Tender shall be submitted through the GeM/CPP Portal under a Segregated Bidding Process, comprising separate Technical and Financial Bids, as prescribed in the Tender Document and as per GeM/CPP guidelines. The Technical Bid shall contain only technical information and supporting documentation, with no reference to prices or commercial terms. Submission of any price details, financial information, or commercial quotation within the Technical Bid, either directly or indirectly, on the GeM/CPP Portal shall constitute a material deviation and result in summary rejection of the bid without further evaluation. Such non-compliance shall render the bidder ineligible for consideration under this Tender, and the decision of the Procuring Entity / Evaluation Committee in this regard shall be final, conclusive, and binding, with no correspondence entertained thereafter.*
9. ***Non-Compliance with Pre-Qualification/Minimum Eligibility Criteria:*** *Failure to satisfy any single condition under the* ***"Pre-qualification / Minimum Eligibility Criteria"*** *section shall result in the immediate disqualification of the bid from the tender process.*

10. ***IP Address Duplication on GeM/CPP Portal:*** *The e-Procurement (CPP/GeM) portal tracks and displays the IP addresses used by Buyers and Bidders/Sellers. Bids submitted from identical or shared IP addresses across different bidders/sellers shall be considered suspicious and will be automatically disqualified from further evaluation*

11. ***Bid Rigging and Conflict of Interest:*** *The Purchaser reserves the right to* ***reject any bid*** *or* ***disqualify any bidder*** *from the tendering process at any stage if, in the opinion of the Purchaser, there is sufficient evidence to conclude that:*
    - ***Bid Rigging:*** *The Bidder has engaged in any form of collusive bidding, bid rigging, cartel formation, or anti-competitive practices, whether directly or indirectly, with other bidders in order to influence the outcome of the bidding process. Such practices shall include but are not limited to: Sharing of bid prices or commercial terms prior to bid submission or Agreement among bidders not to compete or to submit complementary bids or Coordinated bid withdrawals or bid rotation schemes.*
    - ***Conflict of Interest: A Conflict of Interest exists or is reasonably deemed to exist if***
      - *The Bidder or any of its associated entities, subsidiaries, or affiliates has a direct or indirect relationship with another bidder participating in the same tender, which could compromise the integrity or fairness of the procurement process.*
      - *The Bidder has a relationship with any official, employee, or representative of the Purchaser who is directly or indirectly involved in the tender evaluation or award process.*
      - *The Bidder uses resources, infrastructure, or personnel that are also engaged in preparing or influencing another competing bid in this tender.*
    - ***Declaration of Integrity:*** *All Bidders shall submit a duly signed Declaration of Non-Collusion and Conflict of Interest in the format prescribed in the tender. Any failure to submit this declaration or submission of a false declaration shall lead to immediate disqualification and may result in blacklisting or legal action, as deemed appropriate by the Purchaser.*

12. ***Declaration of Integrity:*** *All Bidders shall submit a duly signed Declaration of Non-Collusion and Conflict of Interest in the format prescribed in the tender. Any failure to submit this declaration or submission of a false declaration shall lead to immediate disqualification and may result in blacklisting or legal action, as deemed appropriate by the Purchaser.*

13. ***Purchaser's Rights:*** *The Purchaser shall have the sole discretion to determine whether a bid is non-compliant due to the reasons outlined above. In such cases, the Purchaser shall be under no obligation to inform the bidder of the grounds for disqualification or provide any further clarification. The decision of the Purchaser shall be final, binding, and non-contestable.*

Chapter – 6

सामान्य नियम और शर्तें / General Terms & Conditions

1. **Scope of Supply/Work: Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II**

2. **Notification of Buyer's Responsibilities:** The Successful Bidder shall, within ***5 calendar days or earlier from the date of issuance of the Purchase Order (PO)***, be obligated to provide timely and advance written notification to the Purchaser specifying any requirements, materials, services, or facilities necessary for the installation, testing, and commissioning of Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II, Manesar, Haryana that fall outside the scope of the Successful Bidder's contractual obligations and are to be arranged by the Purchaser.
   Such notification shall be made with sufficient lead time to enable the Purchaser to make the necessary arrangements without causing any delay to the project schedule. Failure to provide such timely notification shall not relieve the Successful Bidder of responsibility for any resultant delays or additional costs arising from such oversight.

3. **Delivery and Deployment & Commissioning**
   - **Delivery: The successful bidder shall deliver the complete application and all associated project deliverables to the premises of the International Centre for Automotive Technology (ICAT) and complete Deployment & Commissioning and final acceptance of the equipment within a total period of 30 Calendar Days from the date of issuance of the Contract/Purchase Order (PO). ICAT shall provide timely site access and handover, as required, to facilitate completion within the stipulated period.**
   - **Deployment, Testing and Commissioning & Final Acceptance: The Successful Bidder shall complete all activities related to installation, testing, and commissioning of the equipment within 30 Calander Days from the date of formal handover of the site by ICAT.**
     Upon successful completion of the installation, testing, and commissioning, the Final User Acceptance Test (UAT) shall be conducted in the presence of ICAT's authorized representatives. The Final User Acceptance Test (UAT) shall be carried out strictly in accordance with the parameters and performance criteria outlined in "**Chapter – 7**" of the tender documents.
     The Final Acceptance shall be deemed completed only upon the satisfactory demonstration of the equipment's performance as per the prescribed standards and the formal issuance of the Final Acceptance Certificate by ICAT. No part of the equipment or services shall be considered accepted unless and until the Final Acceptance Certificate is duly issued by the Purchaser.
     The date of issuance of the Final Acceptance Certificate shall be treated as the official date of final acceptance of the equipment and related services under the contract, from which the warranty and any applicable post-installation obligations shall commence.
     Failure to complete the Deployment, Testing and Commissioning, and Final Acceptance within the stipulated timeframe shall attract penalties or Liquidated Damages (LD), as defined elsewhere in the contract.
   - **Indicative/Tentative Timelines: The delivery and Deployment & Commissioning (D&C) timelines indicated herein are tentative and indicative in nature, intended solely for planning and coordination purposes. Notwithstanding the indicative timelines, the Successful Bidder shall be solely responsible for ensuring completion of the entire scope of work, including delivery and commissioning, and final acceptance, within an overall period of 30 Calendar Days from the date**

of award of the Contract/issuance of the Purchase Order (PO), whichever is earlier.

- **Time of Essence:** Time is the essence of this contract. The successful bidder shall strictly adhere to the above-mentioned schedule. Any delay beyond the stipulated timelines shall render the bidder liable for penalties, liquidated damages, or other remedies as specified under the terms and conditions of the contract.

4. Liquidated Damages (LD)

4.1 Delay in Delivery in Installation & Commissioning: The Supplier shall strictly adhere to the delivery schedule, installation, testing, and commissioning timelines as specified in the Purchase Order/Contract. In the event of any delay attributable to the Supplier, ICAT reserves the right to recover **Liquidated Damages (LD)** without prejudice to any other rights or remedies available under the contract or law.

4.2 Rate of Liquidated Damages (LD): Liquidated Damages shall be levied at the rate of ***0.5%*** of the total contract value per week of delay attributable to the Supplier, subject to a maximum ceiling of ***10%*** of the total contract value.

4.3 Applicability: Liquidated Damages shall apply in the event of any delay attributable to the Supplier, including but not limited to delay in delivery of the equipment at ICAT premises, delay in completion of installation and commissioning.

4.4 Waiver of LD due to Force Majeure: No Liquidated Damages shall be levied for delays directly caused by events of Force Majeure, including, without limitation, acts of God, natural disasters, war, civil unrest, epidemics or pandemics, government restrictions, or any other circumstances beyond the reasonable control of the Supplier. To qualify for this waiver, the Supplier shall notify ICAT in writing ***within 7 days*** of the occurrence of such event and provide adequate evidence demonstrating that the delay was solely due to the Force Majeure event and could not have been avoided despite exercising reasonable care and diligence.

4.5 Recovery: ICAT shall have the right to deduct the LD amount from payments due to the Supplier, invoke Performance Bank Guarantee (if applicable), or recover it through any other legal means, subject to the provisions of Force Majeure.

4.6 Cumulative Remedies: Recovery of LD shall be without prejudice to ICAT's other rights and remedies, including but not limited to termination of contract, withholding payments, or claiming damages for loss incurred due to delay.

5. Assignment and Sub-Contracting

- The Successful Bidder shall not, without the prior written consent of the Procuring Entity, sublet, assign, transfer, delegate, or otherwise dispose of the Contract or any part thereof, or any rights, interests, benefits, or obligations arising therefrom, in any manner whatsoever.
- The Successful Bidder shall provide the Procuring Entity with prompt written notification of all subcontracts awarded under this Contract that were not disclosed in the original bid or contract documentation. Such notification shall not relieve or discharge the Successful Bidder from any liability, obligation, or responsibility under this Contract.
- Subcontracting shall be permitted solely for the procurement of bought-out items and incidental works or services directly related to the execution of the Contract. All subcontracted work shall be subject to the Successful Bidder's full responsibility and compliance with the terms, conditions, and obligations of this Contract. Subcontracting shall not be used as a means to circumvent or diminish the Successful Bidder's contractual responsibilities or performance obligations.
- Any assignment, subletting, or transfer of the Contract, or any part thereof, without the prior written approval of the Procuring Entity, shall be deemed a material breach of Contract. In the event of such unauthorized assignment or subcontracting, the Procuring Entity reserves the right

to invoke any or all remedies available under the Contract and/or applicable law, including but not limited to termination of the Contract, forfeiture of performance guarantees, and claims for damages.

6. ICAT's Rights

6.1 Right to Inspect and Verify: The International Centre for Automotive Technology (ICAT) reserves the right to inspect, test, and verify the ***Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II*** and all related components at any stage during manufacturing, pre-delivery, installation, commissioning, and operational phases to ensure strict compliance with the tender specifications, contractual terms, and applicable standards.

6.2 Right to Reject: ICAT shall have the right to reject any equipment, parts, or services that do not conform to the prescribed technical specifications, quality requirements, or contractual obligations without prejudice to its rights under the contract. Rejected goods or services shall be replaced or rectified by the Successful Bidder at no additional cost to ICAT within the stipulated time frame.

6.3 Right to Seek Clarifications and Modifications: ICAT reserves the right to seek clarifications, request additional information, or require modifications to the equipment or services at any point during the contract period to ensure alignment with its operational requirements and safety standards.

6.4 Right to Audit and Access Records: ICAT shall have the right to audit, access, and review all relevant documentation, quality records, test reports, and certifications related to the contract scope under this contract.

6.5 Right to Enforce Contractual Remedies: In the event of breach, delay, or non-performance by the Successful Bidder, ICAT reserves the right to invoke any and all remedies available under the contract, including but not limited to penalties, liquidated damages, withholding of payments, or termination of the contract.

6.6 Right to Final Acceptance: The final acceptance of ***Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II*** and all related components shall rest solely with ICAT and shall be contingent upon satisfactory fulfilment of all technical, operational, and contractual requirements as determined by ICAT's authorized representatives.

6.7 Right to Reject, Modify, or Cancel Tender: ICAT expressly reserves the right to reject, modify, or cancel the tender process, in whole or in part, at any stage without assigning any reason thereof and without incurring any liability whatsoever to any bidder or party.

7. Payment Terms:

- 100% Payment after completion of the defined scope of work and its acceptance by ICAT, subject to submission of the original invoice, valid e-Way Bill (where applicable), and all supporting documents specified in the Purchase Order/Work Order. Payment shall be processed in accordance with the terms and conditions of the contract.
- In the event of any dispute relating to payment, the decision of ICAT shall be final and binding on the Contractor.

7.1 Mandatory Documents for Payment Release: The following documents shall be submitted by the Successful Bidder to ICAT for processing of payments

- Original Tax Invoice (in compliance with GST norms).
- 3 years maintenance assurance certificate
- Consignee LR Copy (if applicable).

- Deployment & Commissioning Report and Final Acceptance Certificate (as applicable).

All payments shall be subject to statutory deductions (such as TDS) as applicable under Indian laws. No advance payment shall be made unless specifically agreed to in writing by ICAT.

8. **Billing Address:** International Centre For Automotive Technology (Centre – 1), Plot No. 26, Sector – 3, IMT Manesar, Gurugram – 122051 (GST No. 06AABAN9435G2ZI)

9. **Offer Validity:** Offers should be valid for a minimum of ***One Hundred Eighty (180) Days*** from the date of opening the Technical Bid. A bid, valid for a shorter period, is liable to be rejected. ICAT and Manesar may ask the bidders to extend the period of validity, if required.

10. **Price:** The prices are to be quoted in INR in figures only. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected.

11. The tender document is not an offer and is issued with no commitment. ICAT reserves the right to withdraw this notice inviting tender or vary any part thereof at any stage. ICAT further reserves the right to disqualify any bidder, should it be so necessary at any stage. ICAT reserves the right to reject any or all the tenders, wholly or partly, without assigning any reason thereof and shall not be bound to accept the lowest tender.

12. **Qualification Criteria:** The bidder whose bid meets the technical specification and evaluation criteria given above would only be considered (As per conditions mentioned in Evaluation Criteria).

13. **System of Award of Contract:** The bidder who satisfies the qualification criteria and offers lowest (L1) would be selected.

14. **Applicability of ATC and General Terms and Conditions:** All provisions, stipulations, obligations, and requirements set forth in the Additional Terms and Conditions (ATC) shall be strictly binding and enforceable upon all bidders, without exception. In respect of any matter, condition, or contingency that is not expressly covered, specified, or regulated under the ATC, the General Terms and Conditions shall ipso facto govern such aspects and shall be deemed to be incorporated into, and to form an integral part of, this tender document with full force and effect.

15. **Please ensure that ATC documents must be signed and stamped on all pages as a token of acceptance of all the terms and conditions.**

16. Once submitted in e-Procurement, Bidder cannot view or modify his bid since it is locked by encryption. However, resubmission of the bid by the bidders for any number of times superseding earlier bid(s) before the date and time of submission is allowed. Resubmission of a bid shall require uploading of all documents, including financial bid afresh. The system shall consider only the last bid submitted as the valid bid. The bidder may withdraw his bid before the bid submission deadline, and it shall be marked as withdrawn and shall not get opened during the Bid opening. No bid should be withdrawn after the deadline for the bid submission and before the expiry of the bid validity period.

17. **Corrigenda to the tender document:** Before the deadline for submitting bids, the Buyer may update, amend, modify, or supplement the information, assessment or assumptions contained in the Tender Document by issuing a corrigendum. The corrigenda shall be published in the same manner as the original Tender Document through e-procurement portal. Without any liability or obligation, the Portal may send intimation of such corrigenda to bidders who have downloaded the document under their login. However, the bidders' responsibility is to check the portal for any corrigenda. Bidders are therefore requested to regularly visit e-procurement portal for updates. Any corrigendum thus issued shall be considered a part of the Tender Document. To give reasonable time to the prospective bidders to take such

corrigendum into account in preparing their bids, the Buyer may suitably extend the deadline for the bid submission, as necessary. After the Buyer makes such modifications, any Bidder who has submitted his bid in response to the original invitation shall have the opportunity to either withdraw his bid or re-submit his bid superseding the original bid within the extended time of submission.

18. This Enquiry is a two-part tender. Against ***Part – I bid***, bidders must submit only documents required against ***"Technical Specifications, Pre-Qualification & Technical Evaluation Criteria – Chapter - 4 and ATC"***. Bidders must not divulge price of tendered item in technical bid. Violation of the same may lead to rejection of the bid. Bidders must quote prices in ***Part – II bid (price bid)*** only.

19. Eligibility Criteria: Subject to provisions in the Tender Document as per enclosed ***"Technical Specifications and Pre-Qualification & Technical Evaluation Criteria – Chapter - 4"*** of the tendered item, participation in this Tender Process is open to all bidders who fulfil the 'Qualification' criteria Bidders are required to submit all documents as per the Pre-Qualification & Technical Evaluation Criteria along with Part 1 bid, to ensure the eligibility of their offer. Failure to submit any of the certificates/documents specified in the Bid Document or any subsequent Corrigendum to the tender, within the stipulated time, can result in rejection of the offer.

20. Submission of Modifications, Deviations or Improvements to the Conditions of Contract

i. **Permissibility and Stage of Submission:** Bidders may, only up to and including the Pre-Bid Meeting stage, propose deviations, modifications, or improvements to the Conditions of Contract, if considered necessary. Such proposals shall be limited in scope, shall be fully justified, and shall be directly relevant to the scope, objectives, and deliverables of the Tender, and demonstrably in the best interest of the International Centre for Automotive Technology (ICAT). Under no circumstances shall any proposed deviation, modification, or improvement alter the fundamental nature, scope, technical requirements, commercial framework, or objectives of this Tender.

ii. **Manner, Format, and Deadline for Submission:** All proposed deviations, modifications, or improvements shall be submitted strictly in the prescribed format, namely ***"Form XII – Deviations or Modifications Suggested"*** and shall be uploaded through the Government e-Marketplace/e-procurement (GeM/CPP) portal or submitted to the designated email address(es) as specified in the Tender Document. Any proposal submitted after the Pre-Bid Meeting, or after the stipulated deadline, shall not be accepted, considered, or entertained under any circumstances and shall be summarily disregarded.

iii. **Declaration of No Deviation:** Bidders who do not intend to propose any deviations, modifications, or improvements shall submit an explicit declaration to that effect by indicating ***"No Deviation Suggested" in Form XI. Failure to submit either Form XI or Form XII*** within the prescribed time shall be deemed to constitute the Bidder's unconditional, irrevocable, and unqualified acceptance of all terms, conditions, and provisions of the Tender Document, without any exception, reservation, or qualification whatsoever.

iv. **Finality and Prohibition of Post Pre-Bid Deviations:** No deviations, modifications, clarifications, conditional terms, or alternative proposals shall be accepted after the Pre-Bid Meeting, at the time of bid submission, or at any subsequent stage of the tender process. Any bid containing conditional terms, unauthorized deviations, late submissions, or non-compliant proposals shall be liable to rejection outright, without any obligation on ICAT to seek clarifications, conduct correspondence, or provide any opportunity for rectification.

v. **Discretion of ICAT:** ICAT reserves the sole, absolute, and unfettered discretion to accept or reject, in whole or in part, any deviation, modification, or improvement proposed within the permitted timeframe. Acceptance of any such proposal, if considered appropriate, shall be communicated only through a formal corrigendum issued to the Tender Document. ICAT may, at its discretion, revise the bid submission schedule to enable prospective bidders to respond to such corrigendum. The decision of ICAT in this regard shall be final, conclusive, and binding on all Bidders.

21. Unsatisfactory Performance: The successful bidder hereby agrees and acknowledges that the International Centre for Automotive Technology (ICAT) shall have the sole and absolute discretion to evaluate and determine the suitability, quality, and performance of any component(s), subsystem(s), or complete system(s) supplied under this contract, whether during the pre-dispatch, inspection, testing, installation, commissioning, or post-commissioning phases.

In the event that any component, equipment, or system—whether in part or in full—is found to be **deficient, substandard, non-compliant with specifications**, or otherwise **unsatisfactory** in the opinion of ICAT, ICAT reserves the unequivocal right to **reject such component(s) or system(s)** without incurring any liability, financial or otherwise, and **without any obligation to provide justification** or explanation for such rejection.

The **bidder expressly undertakes** to abide by and accept ICAT's decision in this regard as **final and binding**, and **waives all rights to contest, dispute, or seek redressal** in respect of such decision. No claim for costs, compensation, or consequential damages shall be entertained by ICAT under such circumstances.

22. Termination of Contract: If the performance of the successful bidder (hereinafter referred to as the "Supplier") is found to be unsatisfactory — whether in terms of timely delivery, quality of the goods supplied, or non-compliance with the contractual obligations — ICAT shall issue a written notice to the Supplier, treating the same as a formal warning.

If, notwithstanding the first warning, the Supplier fails to rectify the deficiencies or does not take corrective measures within **fifteen (15) days** from the date of the first notice, a **second and final warning** shall be issued.

Should the Supplier continue to remain non-compliant or fail to meet the required performance standards even after issuance of the second warning, **ICAT reserves the right to terminate the contract/work order**, in whole or in part, **by giving one (1) month's written notice**, without assigning any further reason and without any liability whatsoever on the part of ICAT.

Upon termination:

- The contract shall become **null and void** from the date of expiry of the notice period.
- Any pending payment deemed payable to the Supplier, if any, shall be **withheld or forfeited** at the discretion of ICAT.
- **No further claims, liabilities, or compensations** of any kind shall be entertained by ICAT.
- The Supplier shall be required to **withdraw all deployed personnel, equipment, and material** from ICAT premises within **thirty (30) days** from the termination date.
- **Failure to vacate the premises** may lead to ICAT taking appropriate legal and administrative measures.

The **decision of the Competent Authority of ICAT** regarding the performance of the Supplier and termination of the contract shall be **final and binding**.

23. **Confidential Information:** ICAT and Selected Bidder shall keep confidential and not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of contract.

24. **Indemnity:** The Successful Bidder/Vendor shall defend, indemnify and hold harmless ICAT, its officers, employees and representatives, from and against any and all actions, causes of action, claims, demands, liabilities, suits, proceedings, judgments, liens, awards, damages, losses, costs and expenses, including costs of litigation and legal fees, to the extent such claims arise out of or are attributable to
    - Any infringement or alleged infringement of Intellectual Property Rights, including patents, copyrights, trademarks or designs.
    - Any wrongful use or unauthorized disclosure of trade secrets or confidential information; or
    - Any act, omission or negligence on the part of the Successful Bidder/Vendor or its personnel, in connection with the performance of the Contract or the supply, installation, use or operation of the goods and/or services provided thereunder.

25. **Dispute Resolution (Arbitration):** In the event of any dispute or difference arising between the International Centre for Automotive Technology (ICAT) and the Contractor/Supplier in connection with or arising out of this Contract, including any matter relating to the interpretation or performance of its terms, the parties shall endeavor to resolve such disputes amicably through mutual discussion and consultation.

    If the dispute remains unresolved after thirty (30) days of such mutual discussions, the matter shall, subject to the provisions herein, be referred to arbitration in accordance with the Arbitration and Conciliation Act, 1996, and any amendments thereto.

    Subject to the guidelines issued by the ***Department of Expenditure, Ministry of Finance, vide OM No. F.1/2/2024-PPD dated 03.06.2024***, arbitration shall be an available method of dispute resolution only where the value of the dispute is less than ***₹10 crores (Rupees Ten Crore)***. This threshold refers to the value of the dispute and not the overall value of the contract. For disputes where the value exceeds ***₹10 crores***, the parties shall resolve the matter through appropriate judicial forums and arbitration shall not be applicable. Where arbitration is permissible, a Sole Arbitrator shall be appointed by the Director (ICAT), with the mutual concurrence of both parties. The decision of the Sole Arbitrator shall be final and binding on both parties.
    The arbitration proceedings shall be conducted in the English language, and the venue of arbitration shall be Gurugram, Haryana. The parties agree that they shall not approach any court of law for the resolution of disputes unless the arbitration mechanism provided herein is exhausted, where applicable.
    Subject to the above, the courts at Gurugram, Haryana, shall have exclusive jurisdiction over all matters arising under this contract.

26. Law of the Republic of India are applicable to this tender.

27. **Force Majeure:** For the purpose of this Contract, "Force Majeure" shall mean any event or circumstance beyond the reasonable control of either party (the Successful Bidder or ICAT) which was not reasonably foreseeable, or which, with the exercise of due diligence, could not have been foreseen or prevented, and which materially and adversely affects the performance of obligations under this Contract.

    Events qualifying as Force Majeure shall include, but not be limited to, the following:

    - Natural calamities such as floods, droughts, earthquakes, hurricanes, cyclones, lightning, or other acts of God.
    - Pandemics or epidemics, or any public health emergency declared by competent authorities.

- Acts of war (declared or undeclared), hostilities, invasion, armed conflict, terrorism, civil unrest, riots, or sabotage.
- Acts or orders of Government authorities, including but not limited to quarantine restrictions, embargoes, prohibitions, or trade restrictions imposed by any competent government authority.
- Freight embargoes, restrictions on transportation, or any unforeseen change in law or government policy materially impacting contract performance.

Obligations during Force Majeure: The party affected by a Force Majeure event shall, within **Seven (7) calendar days** of the occurrence of such event, **notify the other party in writing**, providing sufficient details and evidence of the Force Majeure circumstances and its anticipated impact on the performance of contractual obligations.
Neither party shall be held liable for any **delay or failure** in the performance of its contractual obligations arising directly from such Force Majeure event, provided that:

- The obligations affected are directly related to the Force Majeure event.
- The affected party takes all reasonable steps to mitigate the effect of the Force Majeure on the performance of the contract.
- The performance is resumed as soon as reasonably practicable after the Force Majeure event ceases.

If the period of delay due to Force Majeure extends beyond **sixty (60) days**, either party shall have the right to **terminate the contract** by giving **fifteen (15) days' written notice**, without any financial repercussion or liability on either side, subject to settlement of dues already accrued prior to such termination.
The decision of ICAT regarding the existence, duration, and impact of Force Majeure shall be **final and binding** on the successful bidder.

28. **Conflict of Interest:** The bidder must not have a conflict of interest, which substantially affects fair competition. The prices quoted should be competitive and without adopting any unfair/unethical/ anti-competitive means. No attempt should be made to induce any other bidder to submit or not to submit an offer for restricting competition. All bidders are required to submit the declaration regarding conflict of interest in the format enclosed at ***Form - VI of ATC***, signed by the authorized signatory of the bidder.

29. **Fraud and Corruption:** The bidders, suppliers and contractors shall observe the highest standard of ethics during bidding and during performance of the contract. For the purposes of this provision, the following acts shall be considered as corrupt and/or fraudulent practices.
    - **"Corrupt Practice"** means offering, giving, receiving, or soliciting directly or indirectly, of anything of value to influence the action of an official in the procurement process or in contract execution.
    - **"Fraudulent Practice"** means misrepresentation or omission of facts in order to execution of contract.
    - **"Collusive Practice"** means a scheme or arrangement between two or more bidders, with or without the knowledge of the purchaser, designed to establish bid prices at artificial, non-competitive level.
    - **"Coercive Practice"** means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process or in execution of a contract.
    - During the process of evaluation of a bid or proposal for award of a contract, if it is detected that a bidder directly or through agent has engaged in corrupt, fraudulent, collusive or coercive practice in competing for the contract in question, then a) the bid shall be rejected and b) declare the firm ineligible for a specific period or indefinitely to participate in a bidding process.

- Bidders may note that GeM/CPPP is capturing and showing the IP addresses used by the Buyer and Bidder(s)/Seller(s). Bids submitted from IP addresses that are identical to or shared with other Bidders/Sellers shall be deemed invalid and automatically disqualified from further evaluation.

30. **Collusive Bidding or Bid Rigging or Cartelization:** The Bidder(s) acknowledges and agrees that any form of bid rigging, cartelization, or coordination among bidders, aimed at manipulating the bidding process or prices, is strictly prohibited. In the event of any evidence or suspicion of collusion, bid rigging, or cartel behavior, the Tendering Authority reserves the right to reject the bid(s) and take appropriate legal action, including but not limited to debarment from future tenders and reporting to relevant authorities. Bidders are required to submit their bids independently, without any undue influence or agreement with other participants in the tender process.

31. **Integrity Clause**
    - **Integrity Pact:** The Bidder/Supplier/Contractor shall maintain the highest standards of integrity and shall not indulge in any corrupt, fraudulent, collusive, coercive, or undesirable practices while participating in the tender process or in execution of the contract.
    - **Prohibition of Corrupt Practices:** The Bidder shall not offer, give, solicit or accept, directly or indirectly, any bribe, gift, consideration, reward, commission, or other advantage as an inducement or reward for doing or forbearing to do any act in relation to the tender or contract.
    - **Compliance with Laws:** The Bidder shall comply with all applicable laws, rules, regulations, and guidelines, including but not limited to the General Financial Rules (GFR) issued by the Government of India and relevant procurement manuals.
    - **Declaration of Non-Conflict:** The Bidder affirms that it has not been convicted of any offense involving corrupt or fraudulent practices and is not involved in any ongoing investigation related to such offenses.
    - **Consequences of Breach:** Any violation of this Integrity Clause shall entitle the Purchaser/Contracting Authority to reject the bid, terminate the contract, and take any other legal action including blacklisting/debarment as per applicable rules.
    - **Reporting Mechanism:** Bidders may report any observed or suspected violation of this clause through appropriate channels as prescribed in the tender documents or procurement manuals.

32. **Purchase Preference Policies of the Government:** Unless otherwise stipulated in the Tender, the Buyer reserves its right to grant preferences to the following categories of eligible Bidders under various Government Policies/Directives.
    i. Class I Local Suppliers under Public Procurement (Preference to Make in India) Order 2017" (MII) of Department for Promotion of Industry and Internal Trade, (DPIIT - Public Procurement Section) as revised from time to time.
    ii. Bidders from Micro and/ or Small Enterprises (MSEs) under Public Procurement Policy for the Micro and Small Enterprises (MSEs) Order, 2012 as amended from time to time.
    iii. Start-ups Bidders under Ministry of Finance, Department of Expenditure, Public Procurement Division OM No F.20\212014-PPD dated 25.07.2016 and subsequent clarifications; and/or
    iv. Any other category of Bidders, as per any Government Policies, announced from time to time, if so, provided in the Tender document

33. **Local Content Declaration (as per PPP-MII order from DPIIT, Govt of India, Ministry of Commerce):** This tender is governed by extant PPP-MII order dated 19.07.24 and subsequent revisions (if any), issued

by DPIIT, Government of India. Hence, all bidders must submit a certificate stating following details (***Proforma for MII certificate has been attached vide Form – XVIII)***:

a. **Percentage of local content in offered products**
b. **Place (s) of value addition in India**

Note:

i. For this procurement, the local content to categorize a supplier as a Class I local supplier/ Class II local supplier/ non-local supplier and purchase preference to class I local supplier, is as defined in Public Procurement (Preference to Make in India), Order 2017 dated 19.07.2024 issued by DPIIT. In case of subsequent orders issued by the Nodal ministry, changing the definition of local content for the items of the NIT, the same shall be applicable even if issued after the issue of the NIT, but before opening of Part-II bids against the NIT.
ii. Eligibility: only class I and class II local supplier as per extant PPP-MII order dated 19.07.24 are eligible to bid for the tender.
iii. In case the tender value is more than ***INR 10 Crores***, the suppliers (bidders) shall be required to provide a certificate from the statutory auditor or cost auditor of the company (in the case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content.
iv. Non-submission of the same shall render the bid ineligible for further consideration.

34. **Declaration regarding MSE status of the bidder:** In case the Bidder is an MSE, they must submit valid UDYAM certificate and declaration stating MSE status of the firm, on its company's letterhead. Proforma has been attached in ***"Form – XIX".*** If the bidder does not furnish the required details in the tender, offer shall be processed by construing that the bidder is not falling under MSE category.

35. **Support to Start ups:** The Startup should be registered with DPIIT and produce documentary evidence for the same. The Government of India has ordered the following support to Start-ups (as defined by the Department of Promotion of Industrial and Internal Trade - DPIIT).
Exemption from submission of Bid Security: Such Start-ups shall be exempted from payment of Earnest Money. They shall be required only to submit Bid Security Declaration.

Relaxation in Prior Turnover and Experience: The Procuring Entity reserves its right to relax the condition of prior turnover and prior experience for start-up enterprises subject to meeting of quality & technical specifications. The decision of the Procuring Entity in this regard shall be final. Please be guided by the tender document.

36. **Compliance to Restrictions under Rule 144 (xi) of GFR 2017:** OM dad. 23.02.2023 of Department of Expenditure, Ministry of Finance, Govt. of India provides guidelines in terms of dealing with Bidders representing Countries sharing land border with India. Undertaking at ***"Form – XVII"*** to be provided.

Chapter – 7

अंतिम स्वीकृति मानदंड / Final User Acceptance Test (UAT) Criteria

1. **Initial Verification Procedures:** Upon delivery and installation of the equipment on-site, the following inspections and verifications shall be carried out by ICAT's authorized representatives, in the presence of the Supplier
   - **Calibration Verification:** Review and confirmation that the calibration certificates correspond to the serial numbers of the equipment delivered. All calibration values shall be verified to ensure they fall within admissible tolerances.
   - **On-Site Recalibration:** A complete recalibration of the equipment shall be performed on-site in accordance with the applicable standards and manufacturer procedures.
   - **Sensor Validation:** Verification of all sensors, including but not limited to bridges, connectors, and identification features.
   - **Software Validation:** Verification of the correct operation of all software components, including the ability to execute required functions and to export, transfer, or dump data in the prescribed formats.
   - **Power Supply Verification:** Verification of all electrical connections and confirmation that the power supply meets the required specifications and operates correctly with the equipment.
   - **System Validation:** Functional validation of all subsystems to ensure they operate in accordance with the technical requirements.
   - **Calibration Plan Verification:** Review and validation of the Supplier's proposed calibration plan applicable during the warranty period.
   - **Documentation Verification:** Verification of all documentation delivered, including manuals, certificates, technical drawings, software licenses, and maintenance procedures.
   - **Standards-Based Testing Capability:** ICAT may request the performance of any test referenced in the standards listed in this tender to confirm that the equipment is capable of meeting all required testing conditions.
   - **Operational Inspections with Samples:** Execution of inspections or tests using multiple sample types to demonstrate that the equipment's operation and outputs satisfy all requirements specified in this tender.
2. **Subsequent System Testing:** Upon successful and complete achievement of all initial checks described above, the following tests shall be conducted.
   - **Comprehensive Subsystem Evaluation:** The Supplier shall conduct a complete system evaluation and shall demonstrate to the full satisfaction of ICAT the correct and compliant operation of all subsystems and auxiliary devices. The Supplier shall provide evidence that all auxiliary devices meet or exceed the performance, accuracy, and operational requirements specified in the tender documents.

The Supplier shall further verify and demonstrate that the equipment interfaces correctly and safely with all required utilities, infrastructure, and safety systems, in accordance with all applicable standards and tender specifications. Any defects, malfunctions, deficiencies, or instances of non-conformity identified at this stage—whether or not such issues were detected during pre-deployment inspection shall be remedied by the Supplier promptly, at its sole cost and expense, and without any entitlement to additional payment or extension of time.

3. **Acceptance Testing of Auxiliary Devices:** ICAT reserves the right to conduct, or require the Supplier to conduct, any tests referenced in the technical specifications to evaluate the performance of the test beds, actuators, control systems, and all auxiliary devices. The Supplier shall demonstrate to ICAT's satisfaction that all performance, accuracy, and operational requirements have been fully met.

4. Final User Acceptance Test (UAT) Plan:

Summary		
A.	Interactive 360-Degree Virtual Walkthrough for ICAT Centre - I and Centre - II	
B.	**Supplier**	
C.	ICAT Centre - I and Centre - II / approved server and demonstration locations	
D.	**Tender Reference Number**	
E	**PO/Contract Number**	
F.	**Supplier Name**	

4.1 **Objective:** To validate, after installation at ICAT site, that the equipment performs safely, reliably, and as per approved specifications, under actual operating conditions.

4.2 FAT Test Matrix

Category	Test / Verification Description	Test Method / Observation	Acceptance Criteria / Reference	Remarks		Remarks
Scope Verification	Verify 2 centres, 22 laboratories, 2 receptions, approved corridors, exteriors and test-track viewpoints against approved registers.	Register and application review	100% approved locations available	R1		
Image Quality	Verify final panorama resolution, clarity, horizon, exposure/colour, stitching, nadir and confidentiality masking.	Visual and file-property verification	Meets Chapter 1 acceptance criteria	W1	Failed scenes to be corrected/re-shot	
Navigation	Verify centre selection, entry/exit, corridor continuity, maps/menus, controls and absence of broken paths.	Functional test	Logical and error-free navigation	W2		

Hotspots and Content	Verify hotspot mapping, approved specifications/capabilities, media and close/return controls.	100% hotspot checklist	All approved hotspots functional and correct	W3	Approx. 220 expected	
Operational Videos	Verify approved videos, quality, controls, audio and correct equipment/laboratory integration.	Playback and visual test	All approved videos functional	W4	10 laboratories	
Platform Validation	Test web, mobile, kiosk, Windows/offline and declared native VR headset builds.	Device/platform demonstration	All five builds meet declared compatibility	H1 - Platform Hold Point		
Performance and Offline	Verify loading, transitions, error handling, full-screen and applicable offline/intranet functions.	Operational observation	Stable operation; no critical error	W5		
Content Update	Demonstrate update of representative hotspot text, image/document and publication into supported build.	Functional demonstration	Update works through delivered mechanism	W6		
Security and Handover	Verify source, raw/processed media, masters, registers, licences, dependencies, credentials, manuals, final backup, build and restoration.	Document/build/restoration test	All mandatory handover items complete	H2 - Handover Hold Point		
Training and Closure	Complete authorised-user training; verify corrective actions and signed UAT report.	Record review and sign-off	Critical and major defects closed	H3 - Final Acceptance	Final Acceptance Certificate after closure	

4.3 Deliverables (to ICAT) - At the Completion of FAT (On-Site Verification at ICAT):

- Corrective Action Report (if any deviations observed during FAT)
- Final FAT Report / Checklist (signed by ICAT & Supplier)
  - "Includes test logs if any, and site photographs"
- Documentation as per the Checklist below:
  - Completion certificate
  - Operation & Maintenance Manuals (Digital + Hard Copy)
  - Training report (OEM training)
  - Calibration certificates
  - Software licenses, source codes, passwords & backups (if applicable)
  - SOPs for operation and maintenance

- As-built drawings (GA, electrical, mechanical)
- Labelling & signage on Machine & Equipment
- Service support & escalation matrix
- List of spare parts/consumables with part numbers
- Supply of consumable/spare kits (if included in technical specs)

5. Notes

- FAT focuses on validation of equipment performance under actual test conditions.
- All safety measures shall be in place before power-on.
- Supplier must provide adequate manpower for testing, training, and documentation.
- Final Acceptance Certificate will be issued only after successful FAT completion.

6. Sign-Off

Role	Name / Designation	Signature	Date
Supplier Representative			

Form "I" (Not Applicable)

परफॉर्मेंस बैंक गारंटी – पीबीजी का फ़ॉर्मैट / Performa for Performance Bank Guarantee

(To be executed on non-Judicial stamped paper of an appropriate value)

WHEREAS International Centre for Automotive Technology having its office at Plot – 26, Sector - 3, IMT, Manesar, Gurugram – 122 051 (hereinafter referred to as "**The Owner**" which expression shall unless repugnant to the context includes their legal representatives, successors and assigns) and having their Corporate office at Plot No. 1, Sector – M11, Near Maruti Gate No. 4, IMT Manesar, Gurugram 122051 , has executed a contract on [*Please insert date of execution of Contract*] ("**Contract**") with [*insert name of the Successful Bidder*] ……(hereinafter referred to as the "**Contractor**" which expression shall unless repugnant to the context include its legal representatives, successors and permitted assigns) for the performance, execution and implementation of the Works ("**Works**" shall have the meaning ascribed to it in the Contract] based on the terms & conditions set out in the Tender Documents number [*insert reference number of the Tender Documents*] dated [*insert date of issue of Tender Documents*]…….and various other documents forming part thereof.

AND WHEREAS one of the conditions of the Contract is that the Contractor shall furnish to the Owner a Bank Guarantee from a scheduled bank in India having a branch at Manesar for an amount equal to **5% (five percent)** of the total Contract Sum (the amount guaranteed under this bank guarantee shall hereinafter be referred to as the "**Guaranteed Amount**") against due and faithful performance of the Contract from the post-commissioning stage of the Works under the Contract, including the performance bank guarantee obligation and other obligations of the Contractor for the supplies made and the Works being performed and executed by under the Contract. This bank guarantee shall be valid from the date hereof up to the expiry of the Warranty Period including any extension thereof.

AND WHEREAS the Contractor has approached [*insert the name of the scheduled bank*] (here in after referred to as the "**Bank**") having its registered office at [*insert the address]* ……and at the request of the Contractor and in consideration of the promises made by the Contractor, the Bank has agreed to give such guarantee as hereunder: -

(i) The Bank hereby undertakes to pay under this guarantee, the Guaranteed Amount claimed by the Owner without any further proof or conditions and without demur, reservation, contest, recourse or protest and without any enquiry or notification to the Contractor merely on a demand. Any such demand made on the Bank by the Owner shall be conclusive as regards the amount due and payable by the Bank under this bank guarantee and the Bank shall pay without any deductions or set-offs or counterclaims whatsoever, the total sum claimed by the Owner in such Demand. The Owner shall have the right to make an unlimited number of Demands under this bank guarantee provided that the aggregate of all sums paid to the Owner by the Bank under this bank guarantee shall not exceed the Guaranteed Amount.

(ii) However, the Bank's liability under this bank guarantee shall be restricted to an amount not exceeding [*figure of Guaranteed Amount to be inserted here*]……only).

(iii) The Owner will have the full liberty without reference to the Bank and without affecting the bank

guarantee to postpone for any time or from time to time the exercise of any powers and rights conferred on the Owner under the Contract and to enforce or to forbear endorsing any powers or rights or by reasons of time being given to the Contractor which under law relating the Surety would but for the provisions have the effect of releasing the surety.

(iv) The rights of the Owner to recover the Guaranteed Amount from the Bank in the manner aforesaid will not be affected or suspended by reasons of the fact that any dispute or disputes have been raised by the Contractor and / or that any dispute(s) are pending before any office, tribunal or court in respect of such Guaranteed Amount and/ or the Contract.

(v) The guarantee herein contained shall not be affected by the liquidation or winding up, dissolution, change of constitution or insolvency of the Contractor but shall in all respects and for all purposes be binding and operative until payment of all money due to the Owner in respect of such liability or liabilities is affected.

(vi) This bank guarantee shall be governed by and construed in accordance with the laws of the Republic of India and the parties to this bank guarantee hereby submit to the jurisdiction of the Courts of New Delhi for the purposes of settling any disputes or differences which may arise out of or in connection with this bank guarantee and for the purposes of enforcement under this bank guarantee.

(vii) All capitalized words used but not defined herein shall have the meanings assigned to them under the Contract.

NOTWITHSTANDING anything stated above, the liability of the Bank under this bank guarantee is restricted to the Guaranteed Amount and this bank guarantee shall expire on the expiry of the Warranty Period under the Contract. Unless a Demand under this bank guarantee is filed against the Bank within six (6) months from the date of expiry of this bank guarantee all the rights of the Owner under this bank guarantee shall be forfeited and the Bank shall be relieved and discharged from all liabilities hereunder. However, if the Contractor's obligations against which this bank guarantee is given, are not completed or fully performed by the Contractor within the period prescribed under the Contract, the Bank hereby agrees to further extend the bank guarantee for further periods of six months each till the Contractor fulfills its obligations under the Contract.

We have the power to issue this bank guarantee in your favor under Memorandum and Article of Association and the Undersigned has full power to do so under the Power of Attorney dated [*date of power of attorney to be inserted*]……granted to him by the Bank.

Date:
Bank
Corporate Seal of the Bank
By its constituted Attorney Signature of a person duly authorized to sign on behalf of the Bank.

Form "II"

बोली लगाने वाले की जानकारी की चेकलिस्ट / Bidder Information Checklist (Information/Documents to be submitted along with the Bid)

1	Name of the Bidder	
2	Address of the Bidder	
3	Contact Details of the Bidder	
	Telephone No. With STD Code	
	Fax No.	
	Mobile No.	
	E-mail ID	
	Website, if any	
4	Name of Proprietor/Partners/Directors of Firm/Agency	
5	Bidder Bank Details:	
	Name of Account Holder	
	Complete A/c No. (Current/Savings)	
	Name of Bank	
	Name of the Branch with Complete Address	
	IFS Code of the Branch	
	9 Digit MICR Code of the Branch	
6	Registration and Incorporation Particulars of the bidder indicating legal status such as Company, partnership/proprietorship concern, etc (Please attached copies of the relevant documents/certificates)	
7	GST Registration Details	
8	Copies of Permanent Income Tax Number (PAN)/Income Tax Circle	
9	Copies of Income Tax Returns Filed for the Last Three Financial Years should be attached	
10	Annual Turnover for the Last Three Years (Audited A/c Statements such as Profit & Loss A/c, Balance Sheets, etc for	

	the last three financial years should be attached) *Form XVI*	
11	Original Copy of Authorization In Favor of Bidder From Manufacturer (OEM) Against this Tender Valid Throughout the Contract Period, in case the firm is not a manufacturer of the item (As per format given in *Form "VII*).	
12	Proof of experience in supplying to State/Government Departments/PSUs/Autonomous Bodies/Reputed Private Institutions (Copies of Purchase Orders received from Central/State Departments/Ministries of the Government of India/PSUs/Autonomous Bodies/Reputed Private Institutions during the last there years should be enclosed). *Form XIV*	
13	Declaration regarding blacklisting or otherwise by the government departments as given in *"Form III"*	
14	The ATC (Additional Terms and Conditions document (all pages) duly signed and stamped as proof of having read the contents therein and in acceptance thereof should be enclosed	
15	Any other information document: Please specify	

Form "III"

ब्लैकलिस्टिंग/अयोग्य न ठहराए जाने के संबंध में वचन-पत्र/ Undertaking Regarding Blacklisting/Non-Debarment

(Format of Undertaking, to be furnished in Company Letter Head With Regard to Blacklisting/Non-Debarment, By Organization)

To,
Director ICAT,
International Centre For Automotive Technology
Plot No. 26, Sector – 3, Near HSIIDC Office
IMT Manesar, Gurugram 122051 (Haryana – India)

We here by confirm and declare that we, M/s---------- is not blacklisted/De-registered/debarred by any Government department/ Public Sector Undertaking/ Private Sector/ or any other agency for which we have executed/undertaken the works/services during the last 3 Years.

For…….

Authorised Signatory

Date:

Annexure "IV"

ईएमडी /बिड सिक्योरिटी के बदले घोषणा का प्रारूप / Format of Declaration In Lieu of EMD/Bid Security

(To be submitted on the Bidder's Letter Head)

To,
The Director
International Centre For Automotive Technology
Plot No. 26, Sector – 3, Near HSIIDC, IMT Manesar
Gurgaon – 122050

Reference: Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II, Manesar, Haryana, "ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257

Sir/Madam,

We, the undersigned, solemnly declare that:

We understand the according to the conditions of this Tender Document; they must be supported by a Bid Securing Declaration In lieu of Bid Security/Earnest Money Deposit (EMD).

We unconditionally accept the conditions of this Bid Securing Declaration. We understand that we shall stand automatically suspended from being eligible for bidding in any tender in Procuring Organization for **1 Year (12 Months)** from the date of opening of this bid if we breach our obligations under the tender conditions if we:

1. Withdrawn/Amend/Impair/Derogate, in any respect, from our bid, within the bid validity or
2. Being notified within the bid validity of the acceptance of our bid by the Procuring Entity:
   a) Refused to or failed to produce original documents for scrutiny or the required Performance Security within the stipulated time under the conditions of the Tender Document.
   b) Fail or refuse to sign the contract.

We know that this bid Securing Declaration shall expire if the contract is not awarded to us, upon:

1. Receipt by us for your notification
   a) of cancellation of the entire tender process or rejection of all bids or
   b) of the name of the successful bidder or
2. Forty-Five days after the expiration of the bid validity period or any extension to it.

(Signature with Date)

(Name and Designation)
Duly Authorized to Sign the Bid for and on behalf of (Name & Address of Bidder and Seal of Company)
Date on …….. day of ……
Place……

Form "V"
बयाना राशि जमा करने का फ़ॉर्म - ईएमडी / Earnest Money Deposit
[To be executed on the Letter Head of the Bidder]

Date: _____

To,
International Centre for Automotive Technology
Plot – 26, Sector – 3, IMT, Manesar,
Gurugram – 122051 (Haryana)

Re: Tender No._____

We hereby enclose NEFT/RTGS UTR No. _____, dated _____, for Indian Rupees _____ Only (to be filled in figures and words both), drawn on _____, in favour of "International Centre for Automotive Technology", payable at Manesar, India.

OR

We hereby enclose Earnest Deposit Money Bank Guarantee for Rs. _____ [amount to be filled in figures and words both] issued by _____ [Name of the Bank], on _____[Insert date of issue] valid up to _____.

Name of Bidder **Signature of Authorised Representative**

Form "VI"
हितों के टकराव के संबंध में घोषणा / Declaration In Respect of Conflict of Interest

Tender No. ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257

Tender Detail: Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II, Manesar, Haryana.

SI. No.	Particulars			
1	Name of Firm			
2	Office Address Phone No. Fax No. Email ID			
3	Works Address as per Vendor Registration Phone No. Fax No. Email ID			
4	Type of Firm	Private Limited Company/Public Limited Company/Limited Liability Partnership (LLP)/Partnership Firm/Proprietor Firm ***(Tick whichever is applicable)***		
5	CIN/L L P I N of Firm			
6	GST No. of Firm			
7	Names of all Directors/LLP Partners/ Partners / Proprietors of Bidder Firm with DIN (if any) and full address (as on the bid submission date)			
	SI No.	Full Name	DIN	Full Residential Address
	1			
	2			
	3			
	4			
	5			

The details of Legal Representative/Agent of the Bidder Firm are as Under:

Full Name of Legal Representative / Agent	
Whether employee of Bidder-Firm or not? (Yes/No)	
Designation	
Office Address	

Office Land-Line Nos.	
Mobile No.	
Email ID	
Whether acting as Legal Representative / Agent in any other Private Limited Company or Public Limited Company or Limited Liability Partnership (LLP) or Partnership Firm or Proprietor Firm? If yes, give names.	

WE HEREBY DECLARE AND CONFIRM THAT no bid has been submitted for the quoted item by any other Private Limited Company or Public Limited Company or Limited Liability? partnership (LLP) or Partnership Firm or Proprietor Firm in which any relative of any Director or Partner or Proprietor of Bidder Firm is a Director, Partner or Proprietor. The word "*relative*" is defined as under:

The Companies Act, 2013 Sec 2(77) "relative", with reference to any person, means anyone who is related to another, if—

(1) *they are members of a Hindu Undivided Family.*

(2) *they are spouses; or*

(3) *A person shall be deemed to be the relative of another, if they are related to another in the following manner, namely: -*

a. *Father including stepfather,*

b. *Mother including stepmother,*

c. *Son including stepson,*

d. *Son's wife,*

e. *Daughter,*

f. *Daughter's husband,*

g. *Brother including stepbrother,*

h. *Sister including stepsister.*

WE FURTHER DECLARE THAT we have carefully read and understood the clause relating to 'Conflict of Interest' of Tender No. **ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257**. The detailed Clause is as under:

"A bidder shall not have conflict of interest with other bidders for quoted item. Such conflict of interest can lead to anti-competitive practices to the detriment of Procuring Entity's interests. The bidder found to have a conflict of interest shall be disqualified. A bidder may be considered to have a conflict of interest with one or more parties in this bidding process for quoted item, if:

a) *they have proprietor/ partner(s)/ Director(s) in common; or*

b) *they receive or have received any direct or indirect subsidy/ financial stake from any of them; or*

c) *they have the same legal representative/ agent for purposes of this bid; or*

d) *they have relationships with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the bid of another bidder; or*

e) *Bidder participates in more than one bid in this bidding process. Participation by a bidder in more than one Bid will result in the disqualification of all bids in which the parties are involved. However, this does not limit the inclusion of the components/ sub-assembly/ assemblies from one bidding manufacturer in more than one bid.*

f) *in cases of agents quoting in offshore procurements, on behalf of their principal manufacturers, one agent cannot represent two manufacturers or quote on their behalf in a particular tender enquiry. One manufacturer can also authorize only one agent/ dealer. There can be only one bid from the following:*

   1. *The principal manufacturer directly or through one Indian agent on his behalf; and*
   2. *Indian/ foreign agent on behalf of only one principal.*

g) *a Bidder or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the contract that is the subject of the Bid.*

h) *In case of a holding company that has more than one independent manufacturing unit or more than one unit having common business ownership / management, only one unit should quote. Similar restrictions would apply to closely related sister companies. Bidders must proactively declare such sister/ common business/ management units in same/ similar line of business.*

i) *Bidder shall not act in contravention/ violation to the provisions of competition act, as amended from time to time.*

We hereby certify that our Firm M/s. _____ do not have any conflict of interest with other bidders for this tender.

We hereby declare and confirm that the above information and particulars are true and correct.

For (Firm Name)

Signature of Director/Partner/Proprietor/Authorized Signatory
Authorized Signatory Name:
Place:
Date:
Stamp / Seal of Firm

Form "VII"
मूल उपकरण निर्माता – ओईएम प्राधिकरण प्रमाणपत्र / OEM Authorization Certificate

Not applicable

Reference: ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257

To
The Procurement Officer,
International Centre for Automotive Technology (ICAT),
Unit - National Automotive Board (NAB), Ministry of Heavy Industries (Govt. of India)
Plot No. 26, Sector 3, IMT Manesar, Gurugram – 122051, Haryana, India.

Subject: OEM Authorization Certificate for Participation in Tender for Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II, Manesar, Haryana.

Dear Sir/Madam,

We, **[OEM's Company Name]**, having our registered office at [OEM's Address], hereby authorize M/s [Bidder's Company Name], having its office at [Bidder's Address], to participate in the above-mentioned tender and to offer and supply our products, spares, and services as specified in the tender documents issued by ICAT.

This authorization is granted for the specific purpose of enabling M/s [Bidder's Company Name] to:
- Offer and supply genuine products and spares manufactured by us.
- Carry out installation, testing, commissioning, maintenance, and/or reconditioning services related to our equipment.
- Provide after-sales support, including warranty, repair, and service obligations as applicable under the scope of the tender.

We confirm that:
1. M/s [Bidder's Company Name] is our authorized dealer/reseller/partner for the following product line(s):
2. List of authorized equipment/systems/spares related to Interactive 360-Degree Virtual Walkthrough for ICAT Centre - I and Centre - II
3. The products and services offered by them shall be genuine, OEM-approved, and sourced directly through us or our authorized supply channels.
4. We shall extend all necessary technical support, spare parts supply, documentation, and warranty backing to **M/s [Bidder's Company Name]** for fulfilling their contractual obligations arising out of this tender, during both execution and warranty periods.
5. This authorization shall remain valid from **[Start Date] to [End Date]**, unless earlier revoked by the OEM in writing with prior notice to ICAT.

We confirm that the authorization is being issued solely for the purpose of this specific tender and shall not be construed as a general appointment unless expressly stated.

We request you to consider this certificate as part of the technical bid submitted by **M/s [Bidder's Company Name].**

Yours sincerely,

For and on behalf of [OEM's Company Name]

Authorized Signatory: _____
Name: [Full Name]
Designation: [Official Title]
Seal & Signature:
Date: [Insert Date]
Place: [Insert Place]

Form "VIII"

मूल उपकरण निर्माता (ओईएम) की ओर से घोषणा और वचन-पत्र / Declaration and Undertaking from Original Equipment Manufacturer (OEM

(To be submitted Original on the OEM Letter Head)

Not applicable

Date: _____

To,
The Purchase Office,
International Centre For Automotive Technology
Plot No. 26, Sector – 3, Near HSIIDC, IMT Manesar, Gurgaon 122050 (Haryana)

Sub: Undertaking by Original Equipment Manufacturer against Tender No. …… at ICAT Centre - I and Centre - II, Manesar (Haryana), "Tender No. ……".

Dear Sir/ Madam, I/We, M/s _____ (Name of the OEM) having registered office at _____ (address of the manufacturer) by virtue of being original equipment manufacturer for the _____ (Name of the product/s).

We hereby confirm the following points.

1. Parts supplied by us are certified and compatible with the solution offered.
2. The bidder shall ensure that the services offered in response to this tender is not classified as "End-of-Life" (EOL) or "End-of-Sale" (EOS) as of the date of bid submission, if such parts are found End-Of-Life, then it will be our responsibility to replace with newer and higher compatible parts along with implementation at no cost.

The undersigned is authorized to issue such authorization on behalf of M/s _____ (Name of the manufacturer).

For M/s _____(Name of the manufacturer)

Signature & company seal
Name Designation
Email
Mobile No.

Form "IX"
प्रोडक्ट/सर्विस सपोर्ट घोषणा / Undertaking For Product/Service Compliance

(To be submitted Original on Bidder Letter Head)

To,
The Purchase Office,
International Centre For Automotive Technology
Plot No. 26, Sector – 3, Near HSIIDC, IMT Manesar, Gurgaon 122051 (Haryana)

Sub: Undertaking for Product/Service Compliance

Dear Sir/ Madam,

I/We, [Bidder/Seller's Name] hereby undertake that all the Products/Services offered in response to the tender fully comply with the specifications or requirements mentioned in the tender document. We confirm that the offered products/services meet the technical requirements, standards, and features outlined in the tender. In case of any deviations, we commit to notifying the buyer and obtaining approval before the delivery of products.

Date: _____

Signature of Authorized Signatory: _____

Name and Designation: _____

Seal: _____

Form "X"
उपक्रम /Undertaking

This is to certify that we have carefully gone through the scope of work, job requirement, terms and conditions given in the tender documents & have clearly understood the terms and conditions of the tender and have accordingly quoted our best rates after going through all details. We hereby given an undertaking that we shall the material & services in accordance with your Tender/ATC Document No. **ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257** as per the requirement during the period of contract.

Dated:
Place:

(Signature of the bidder with seal/rubber stamp)

Form "XI"
कोई विचलन न होने का घोषणा-पत्र /No Deviation Declaration
(To be submitted Original on Bidder Letter Head)

Date: _____

To,
The Purchase Office,
International Centre For Automotive Technology
Plot No. 26, Sector – 3, Near HSIIDC, IMT Manesar, Gurgaon 122051 (Haryana)

Sub: No Deviation Declaration

Dear Sir/ Madam,

This is to certify that, the product (s) quoted items by our firm M/s…… ..... is as per the given technical specifications in the tender document & there is no deviation in relation to any conditions / requirements specified in the tender document. It is also to declare that all other commercial clauses stipulated in the tender have been carefully seen. I hereby convey the unconditional acceptance of the same.

Signature of Authorized Signatory with Stamp

For M/s _____

Signature & company seal
Name Designation
Email
Mobile No.

Form "XII"
बदलाव या संशोधन का सुझाव दिया गया / Deviations or Modification Suggested

(To be submitted Original on Bidder Letter Head)

*The Bidder can present and justify here any modification or improvement to the Conditions of Contract proposed to in the interest of ICAT. Such suggestions should be concise and to the point. In case, the Bidder does not want to suggest any deviation, this section must contain a statement indicating **"No Deviation Suggested"**.*

Sl. No.	Clause No.	Existing Provision	Query/Suggestion

Note: *Give clear reasons why you think the proposed solution is better than the Requirement expressed in* ***Chapter – 1 or any conditions expressed in Chapter – 6***

Signature of Authorized Signatory with Stamp

For M/s _____

Signature & company seal
Name Designation
Email
Mobile No.

Form "XIII"
सब-कॉन्ट्रैक्टिंग न करने का वचन-पत्र / Undertaking For Non-Subcontracting

(To be submitted Original on Bidder Letter Head)

To,
The Purchase Office,
International Centre For Automotive Technology
Plot No. 26, Sector – 3, Near HSIIDC, IMT Manesar, Gurgaon 122051 (Haryana)

Sub: Undertaking for Non-Subcontracting

Dear Sir/Ma'am,

I/We, [Bidder/Seller's Name], hereby undertake not to subcontract any aspect of the contract, including the supply and installation, without obtaining prior written consent from the buyer. We understand that failure to seek approval for subcontracting may result in disqualification from the bidding process.

Date: _____

Signature of Authorized Signatory: _____

Name and Designation: _____

Seal: _____

Form "XIV"
अनुबंध का विवरण / Details of Contracts

(To be submitted Original on Bidder Letter Head)

Details of contracts with Central Govt./State Govt./PSUs/Autonomous Bodies & Reputed Private Firms in India managed by the Bidder during the last three (3) years in the following format (attested copies of the PO's and completion certificates may been closed).

SI No.	Details of client along with address, contact details (telephone, email, website, fax etc.)	Contract Value (INR)	Duration of contract	
			Order Received Date	Project Completion Date
1.				
2.				
3.				
4.				
5.				

(If the space provided is insufficient, a separate sheet may be attached)

Signature of authorized person

Date: **Name:**

Place: **Seal:**

Form "XV"

बोली लगाने वाले द्वारा ईमानदारी के नियम के लिए घोषणा / Declaration by the Bidder for Code of Integrity

(On the Letter Head of the Bidder)

Date _____

To,
The International Centre For Automotive Technology
Unit – National Automotive Board (NAB), Ministry of Heavy Industry (Govt. of India)
Plot No. 26, Sector – 3, Near HSIIDC Office, IMT Manesar, Gurugram – 122051 (Haryana)

Dear Sir,

We, [Name of the Bidder], hereby solemnly affirm and declare that:

1. We have not engaged in any corrupt, fraudulent, collusive, coercive, or undesirable practices in competing for or in executing the contract for [Tender/Work/Service Description].
2. We have complied with all applicable laws, regulations, and guidelines including the General Financial Rules (GFR) and relevant procurement manuals issued by the Government of India.
3. We declare that no undue influence or payments have been made or promised to any official or employee of the Procuring Entity in connection with this tender.
4. We understand and agree that violation of this declaration shall result in rejection of our bid, termination of the contract, and/or legal actions as deemed appropriate by the Procuring Entity.
5. We commit to uphold integrity and transparency throughout the tendering process and contract execution.

Thanking you,

Yours faithfully,

[Signature of Authorized Signatory]
[Name of Authorized Signatory]
[Designation]
[Company Seal]
[Date]

Form "XVI"
सालाना टर्नओवर का फ़ॉर्मैट / Format for Annual Turnover

(To be submitted on letterhead of Chartered Accountant along with their UDIN)

Ref: Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II, Manesar, Haryana, "Tender No. ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257

Annual Turnover Declaration

The Annual Turnover to be provided in the following format for the 3 (Three) Financial Years.

Financial Information (in INR)			
Financial Year	2023-24	2024-25	2025-26
Annual Turnover (In Lakhs)			
Average Annual Turnover:			
Note: Annual turnover should be certified by Chartered Accountant/ Statutory Auditors.			

Certificate from the Chartered Accountant/Statutory Auditor

This is to certify that _____(Name of the Bidder) had a turnover as shown above against the respective financial years.

Name of the audit firm:
Seal of the audit firm:
Membership No. of Chartered Accountant:

UDIN:

Date:

(Signature, name and designation of the Chartered Accountant)

Note:

1. *The details submitted by the Bidder in **"Form II"** must be corrected and submitted by the bidder with UDIN. **"Form XVI"** submitted without valid UDIN shall not be considered.*
2. *Average annual turnover over the last three years **(i.e. 2023-24, 2024-25 & 2025-26)** shall be min. **INR 15 Lakh.***
3. *Financial turnover: Financial statement / certificate duly signed and stamped from authorized Chartered Accountant with **UDIN No***

Form "XVII"

भारत के साथ ज़मीनी सीमा साझा करने वाले देश के बोलीदाता से खरीद पर प्रतिबंधों के संबंध में घोषणा/ Declaration regarding "Restrictions on Procurement from a Bidder of a Country Which Shares a Land Border with India".

(To be submitted on Applicant's Letter Head)

To,
International Centre For Automotive Technology
Unit - National Automotive Board
Plot – 26, Sector – 3, Near HSIIDC Office
IMT Manesar, Gurgaon 122051

Dear Sir,

With reference to our bid proposal for participation in ICAT tender ATC Document No. **ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257**. I/we hereby confirm that, I/We have read the clause as mentioned in the tender document mentioned above regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries.

I/We certify that we/our Collaborator/JV Partner/Consortium member/Assignee are/is not from such a country or, if from such a country, have/has been registered with the Competent Authority and we will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority.

We hereby certify that we fulfil all requirements in this regard and are eligible to be considered.

We further confirm that evidence of valid registration by the Competent Authority for us/our Collaborator/JV Partner/Consortium member/Assignee, as applicable, is enclosed as Annexure.

*Bidder to strike-off, if not applicable.

**Bidder to mention the Annexure no.

Date:_____ Place: _____

Seal of Organization & Signatureof Authorized Applicant

Form "XVIII"

स्थानीय सामग्री की घोषणा के संबंध में प्रमाण-पत्र / Certificate Regarding Declaration of Local Content

(On the Bidder Letter Head)

To,
International Centre For Automotive Technology
Unit - National Automotive Board
Plot No. 26, Sector – 3, Near HSIIDC Office, IMT Manesar
Gurgaon – 122051 (Haryana)

Sub: Compliance of Minimum Local Content Requirement as mentioned in Ministry of Commerce and Industry Trade and order no. P-45021/2/2017-PP(BE-II) dated 4th June' 2020

Ref: NIT/GeM Document No: ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257 Description of Item(s): Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II, Manesar, Haryana.

We hereby certify that the quoted items offered by us against above Enquiry No. is having local content of ……...%.

Further, to certify that the local content % certified above is in line with definition of Local content given in point no 2 of Public Procurement (Preference to Make in India), Order 2017 dated 19.07.2024 and we qualify as Class –…… (Class-I/ Class-II/Non-Local supplier - as applicable) local supplier.

We further confirm that details of location at which the local value addition is made is at …… …… …… …….. (Bidder's / OEM's Manufacturing works)

Country of Origin from OEM: ……
(For items sold by bidder as reseller, OEM certificate for Country of Origin to be submitted.)

We confirm the following for the current tender:

1. Repackaging/ Refurbishment/ Rebranding of imported products has not been considered for calculation of local content or Domestic Value Addition (DVA). That the cost of imported items sourced locally from resellers/ distributors and cost of license/royalty paid/technical expertise cost etc. source from outside of India has been excluded from the local content, as mentioned in 3(d) of PPP-MII order Public Procurement (Preference to Make in India), Order 2017 dated 19.07.2024 issued by DPIIT.
2. For contracts involving supply of multiple items, weighted average of all items has been taken while calculating the local content.
3. We understand, for this procurement, the local content to categorize a supplier as a Class I local supplier/ Class II local Supplier/ Non-local supplier and purchase preference to Class I local supplier, is as defined in Public Procurement (Preference to Make in India), Order 2017 dated 19.07.2024 issued by DPIIT. In case of subsequent orders issued by the nodal ministry, changing the definition of local content for the

items of the NIT, the same shall be applicable even if issued after issue of this NIT, but before opening of Part-II bids against this NIT.

4. We understand that we have to give a self-certification regarding local content wherever the tender value is up to Rs 10 crores. In case the tender value is more than INR 10 Crores, we shall be required to provide a certificate from the statutory auditor or cost auditor of the company (in the case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content. In both cases, the certification has to be provided by us during bid submission.
5. We also understand that false declaration will be in breach of Code of Integrity under the rule 175(1)(i)(h) of the General Finance Rules for which the bidder or its successors can be debarred for up to two years as per Rule 151(iii) of the General Finance Rules along with such other actions as may be permissible under the law.
6. That in case we are the successful bidder and the contract value of the order awarded to us is more than Rs 10 crores, we will provide local content certification duly certified by cost/ chartered accountant in practice during execution of the contract. That a penalty up to 10% of the contract value may be imposed on us during execution, in case we do not meet the stipulated local content during the execution of the contract. We are also aware that the contract awarded to us will not be terminated on this account.
7. We hereby declare that the details furnished above are true and correct to the best of our knowledge and belief and we undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, we are aware that we may be held liable for it.

Thanking you,

Yours faithfully,

(Signature, Date & Seal of Authorized Signatory of the Bidder)

Note: *Bidders to note that in case above certification given by a bidder, whose bid is accepted, is found to be false, then this would be ground for penal action and for taking further action in accordance with law and as per extant guidelines.*

Form "XIX"

एमएसई बोली लगाने वाले द्वारा दिया जाने वाला घोषणा-पत्र / Declaration to be provided by MSE bidder

(to be submitted by Bidder on its company's letterhead)

To,
International Centre For Automotive Technology
Unit - National Automotive Board
Plot No. 26, Sector – 3, Near HSIIDC Office, IMT Manesar
Gurgaon – 122051 (Haryana)

Sub: Compliance of Minimum Local Content Requirement as mentioned in Ministry of Commerce and Industry Trade and order no. P-45021/2/2017-PP(BE-II) dated 4th June' 2020

Ref: NIT/GeM Document No: ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257, Description of Item(s): Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II, Manesar, Haryana.

With reference to above GeM/NIT bid, we M/s …….. (Bidder's Name) confirm/declare the following:

1. Our MSE Category: ……...
2. Details of the MSE category are as under: We furnish the following details & submit documentary **evidence/ Govt. Certificate etc. in support of the same along with our techno-commercial offer.**

Udyam No	Type Under MSE	SC/ST Owned	Women Owned	Others (Excluding SC/ST & Women Owned)
	Micro			
	Small			

Thanking You,

Yours Faithfully,

(Signature, Date & Seal of Authorized Signatory of the Bidder)

Note: Bidders to note that in case above certification given by a bidder, whose bid is accepted, is found to be false, then this would be ground for penal action and for taking further action in accordance with law and as per extant guidelines.

Form "XX"

कीमत की उचितता का घोषणा पत्र / Price Reasonability Declaration Letter
(On Bidder Letter Head)

To
The Director,
International Centre for Automotive Technology (ICAT),
Unit - National Automotive Board (NAB), Ministry of Heavy Industries, Government of India,
Plot No. 26, Sector 3, IMT Manesar, Gurugram – 122051, Haryana (India).

Subject: Design, High-Resolution 360-Degree Scanning/Capture, Development, Deployment, Commissioning and Maintenance of an Interactive Virtual Walkthrough for ICAT Centre - I and Centre - II, Manesar, Haryana.

Reference: ICAT/GeM/FTL/Interactive Virtual Walkthrough/2026-27/257

Dear Sir/Madam,

We, M/s _____ (Name of Bidder), having our registered office at _____, do hereby certify and declare as under:

1. That the prices/rates quoted by us in response to the above-mentioned tender for the Design, Capture/Scanning, Development, Deployment, Testing and Commissioning and Training of Interactive 360-Degree Virtual Walkthrough for ICAT Centre - I and Centre - II are exclusive to the International Centre for Automotive Technology (ICAT).
2. That the prices offered are **not higher than those charged** to any other Government Department, Public Sector Undertaking (PSU), Autonomous Body, or reputed private automotive testing agency for similar goods or services, in the **recent past**.
3. That we have extended the **maximum applicable discount** to ICAT and hereby confirm that the price quoted to ICAT is the **lowest** offered by us to any of the institutions or organizations as mentioned above for comparable goods/services.
4. That in the event it is discovered at any stage during the currency of the contract that we have supplied the same or substantially similar goods/services to any other Government/PSU/Autonomous Body/Private Automotive Testing Agency at a **lower price**, we agree and undertake that ICAT shall, at its sole discretion, be entitled to exercise any one or more of the following remedies, without prejudice to its other legal rights or remedies:
   - Demand and recover the differential amount from us by way of refund or adjustment.
   - Cancel the purchase order in full or in part, without any liability on the part of ICAT.
   - Debar/blacklist us from participation in future tenders or procurement processes of ICAT.
   - Initiate appropriate legal proceedings under applicable laws for misrepresentation or breach of declaration.

We understand and accept that this declaration is a binding commitment forming an integral part of our bid, and any violation may result in appropriate penal or legal action.
Thanking you,
Yours faithfully,
For and on behalf of M/s _____
Authorized Signatory: _____
Name & Designation: _____
Seal of the Bidder: _____
Date & Place: _____

Form "XXI"
तकनीकी अनुपालन चेकलिस्ट / Technical Compliance Checklist

Specific Functionality			Proposed Specifications - Bidder to Fill			
1	Project Scope	Two centres, 22 laboratories, both receptions, corridors/pathways, approved exteriors/campus and test-track viewpoints.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
2	Planning	Recce, coverage map, scan-position plan, navigation map, hotspot/video lists, security masking and approved schedule.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
3	Scan Register	Unique scan ID and editable register with location, file, links, hotspots, revision and approval.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
4	360 Still Format	Professional fully immersive equirectangular 360-degree still capture.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
5	Panorama Resolution	Final minimum 8,000 x 4,000 pixels; no artificial upscaling.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
6	Scan Density	No maximum count; sufficient interconnected viewpoints for complete insight and logical movement.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
7	Image Processing	Stitching, HDR as required, horizon/exposure/colour correction, seam/ghosting/nadir cleanup and optimisation.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
8	Quality Acceptance	Sharp, level, identifiable equipment, no major stitch defect, blur, distortion or unmasked confidential content.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
9	Hotspots	Approximately 220 contextual equipment-information hotspots across 22 laboratories.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
10	Hotspot Register	Editable structured register with centre/lab/panorama/equipment/content/media/revision/approval.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
11	360 Video	10 laboratories; minimum 4K, 5.7K or higher preferred; 25/30 fps; up to approx. 1 minute per sequence.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	

Specific Functionality			Proposed Specifications - Bidder to Fill			
12	Operational Safety	Only authorised ICAT personnel operate equipment; bidder complies with approved camera position, PPE and safety.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
13	Landing Screen	Common landing screen with separate Centre - I and Centre - II selection.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
14	Navigation	Centre/lab/area menus, directional hotspots, maps where approved, home/back/close/zoom/full-screen/help.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
15	Interaction	Mouse, touchscreen, mobile gesture and VR controls appropriate to each build.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
16	Search	Search by centre, laboratory, equipment/category and approved test capability.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
17	Tour Modes	Free exploration and guided-tour mode for approved highlights.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
18	Web Build	Responsive browser-based application for ICAT-approved hosting/intranet.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
19	Mobile Build	Supported Android/iOS touch/gesture application; bidder states supported versions and publication needs.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
20	Kiosk Build	Touch-enabled standalone/full-screen kiosk application with offline capability where specified.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
21	Desktop Build	Windows desktop/laptop standalone offline application retaining content and media.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
22	Native VR Build	Dedicated native VR application for specifically declared and demonstrated standalone headset.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
23	Compatibility Matrix	Browsers, OS, devices, hardware, storage/RAM/graphics, network/server, recurring charges and licences.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
24	Performance	Progressive loading, efficient transitions, appropriate compression, error handling, offline function and full screen.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	

Specific Functionality			Proposed Specifications - Bidder to Fill			
25	Content Update	Secure interface or documented mechanism to update existing hotspot text, images, PDFs, video and narration.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
26	Audio and Branding	Approved voice-over/music/ambient audio, mute control, valid licences and ICAT-approved branding.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
27	Cybersecurity	Confidentiality, no unauthorised publication/tracking; full cloud/API/library/storage/licence declaration.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
28	Source Handover	Source code, build scripts, configuration, database/content, raw/source and processed/master media and project files.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
29	Documentation	Architecture, deployment, platform, user/admin, content-update, build, backup/restore, dependency/licence manuals.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
30	Testing and Acceptance	Three-stage review, all five builds, source build, backup restoration, training and closure of critical/major defects.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	
31	Proof of Concept	Minimum three connected panoramas, hotspot, media, touch/web/offline and declared VR-headset demonstration.	Specify compliance, offered value/model/platform and documentary reference.	Yes	Required	