

**eNotice Inviting Tender (NIT)**

NIT No.: ICAT/LT/IT/EMAIL/2022-23/21  
Manesar, 9<sup>th</sup> May 2022

The Director, International Centre for Automotive Technology (ICAT), a division of NATRIP Implementation Society (NATIS), Govt. of India, hereby invites sealed bid for “ICAT Mail Service Solution Renewal (MDaemon Email Server)” at ICAT Centre - 1, Manesar as per following details:

**Tender Activity Schedule**

<b>Job Description</b>	<b>ICAT Mail Service Solution Renewal (MDaemon Email Server)</b>
<b>Scope of Work/Services</b>	<b>As Per Annexure “A”</b>
<b>Eligibility Criteria</b>	<p><b>Minimum Eligibility Criteria: The bidder whose bid meet the following eligibility criteria would only be considered</b></p> <ul style="list-style-type: none"> <li>• Legal Valid Entity: The bidder shall necessarily be a legal valid entity either in the form of Proprietary Firm, Partnership Firm, Private Limited Company. A Proof of legal validity of the Bidder shall be submitted.</li> <li>• Should meet the technical requirement give in <b>Annexure “A”</b>.</li> </ul>
<b>Payment Terms</b>	Payment against successful completion of work.
<b>Delivery/Completion Period</b>	<b>30 Days from the date of Purchase/Work Order</b>
<b>Liquidity Damages</b>	<b>0.5% of the final Contract Price Per Week</b> beyond the completion date up to a maximum of <b>10% of the total contract price.</b>
<b>Price Validity</b>	<b>3 Months</b>
<b>Delivery Terms</b>	<b>FOR Up to ICAT Site</b>
<b>Service Support Period</b>	<b>1 Year Service Support from the date of Renewal (As per Annexure “A”)</b>

<b>Project Site</b>	International Centre For Automotive Technology (Centre – 1), Plot No. 26, Sector – 3, Near HSIIDC, IMT Manesar, Gurgaon – 122050 (Haryana)
<b>Delivery/Billing Address</b>	International Centre For Automotive Technology (Centre – 1), Plot No. 26, Sector – 3, Near HSIIDC, IMT Manesar, Gurgaon 122050. <b>GST No. 06AAATN7662F1ZI</b>
<b>Last Date of submission of Sealed Techno-Commercial Bid</b>	<b>Up to 1700 Hrs. on 23<sup>rd</sup> May’ 2022, at ICAT Centre – 1, Manesar, Gurgaon, India.</b>
<ul style="list-style-type: none"> <li>Bidders to comply with Rule 144 (xi) of GFR 2017 (refer Office Memorandum of Department of Expenditure dated 23<sup>rd</sup> July 2020 <a href="https://doe.gov.in/sites/default/files/OM%20dated%2023.07.2020.pdf">https://doe.gov.in/sites/default/files/OM%20dated%2023.07.2020.pdf</a>)</li> <li><b>Preference to Make in India:</b> As per the revised order issued by Department of Industrial Policy and Promotion (DIPP) vide No. P-45021/2/2017-PP (BE-II) dated 04.06.2020. The purchaser reserves the right to give preference to the local supplier. <a href="https://dpiit.gov.in/sites/default/files/PPP%20MII%20Order%20dated%204th%20June%202020.pdf">https://dpiit.gov.in/sites/default/files/PPP%20MII%20Order%20dated%204th%20June%202020.pdf</a></li> </ul>	
<p>Sealed Envelope should be marked with “<b>ICAT Mail Service Solution Renewal (MDaemon Email Server) for 500 Users</b>”</p> <p>Interested suppliers/service providers who meet our requirements should submit no regret techno commercial proposal in a <b>sealed envelope latest by 23<sup>rd</sup> May’ 2022 by 17:00 Hrs.</b> at below given address</p> <p><b>To,</b>  <b>The Purchase Department,</b>  <b>International Centre For Automotive Technology</b>  <b>Plot N. 26, Sector-3, HSIIDC, IMT Manesar</b>  <b>Gurgaon 122050 (Haryana)</b>  <b>Contact No. +91 9971150821</b></p> <p><i>Note: ICAT reserves the right to reject/modify/cancel the tender without assigning any reason thereof.</i></p>	

## **Annexure – A**

### **Scope of Work & Service Level Agreement**

**The bidder is expected to provide OEM Support for the MDAemon Mail Software. In this respect following is expected from the bidder.**

- Renewal of “Email Service & Support” as per defined SOW.
- Bidder along with associated OEM should commit to provide all necessary resources and expertise to resolve any carry our required changes, optimizations and modification so that complete system as a whole is operational to the satisfaction of ICAT.

#### **Scope of Work:**

- The selected bidder needs to check with OEM regarding the state of support renewals and enter into back to back OEM support. Reinstatement charges, if any, have to be borne by the bidder.  
**ICAT mail service solution renewal (MDaemon Email Server 18.5) for 500 users, POP3, IMAP, HTTPS including Gateway Level Service, Antivirus, Anti-spam, DR for Email Server from 13 June 2022 to 12 June 2023**
- The contract period will be 1 Year from the date of renewal (valid from **13 June 2022 to 12 June 2023**) of OEM B2B Support for License and Software Subscription, however renewals should be done Yearly basis.
- Bidder should ensure that Renewal of OEM support should be done within 05 working days from issue of Purchase Order (Contract Award Document).
- Selected bidder along with OEM has to assess and certify ICAT IT Infrastructure to ensure license compliance at the start of contract. Necessary support required to configure/reconfigure the IT Infrastructure as per the license entitlement should be provided to comply with Therefore Licensing Policy. If required, selected Bidder’s/OEM’s engineer has to report onsite to ensure license compliance and appropriate configuration of component software.
- License compliance report as per the entitlements to be submitted to SCI before submission of Invoice.
- Selected bidder and OEM have to work closely with ICAT IT team and provide necessary support for fault diagnosis and/or rectification.
- Selected bidder along with OEM has to follow response time of 4 Hrs. and Resolution Time of 24 Hrs. for fault rectification.

**Annexure - B**

**Financial Bid for ICAT Mail Service Solution Renewal (MDaemon Email Server) for 500 Users at ICAT Centre - 1, Manesar (Haryana).**

<b>Financial Bid</b>					
Sr. No.	Scope of Work	Quantity	Units	Unit Price (INR)	Total Value (INR)
1	Email Service ICAT Mail Service Solutions Renewal (MDaemon Email Server) for 500 Users, POP3, IMAP, HTTPS Including Gateway Level Service, Antivirus, Anti-Spam, DR for Email Server from 13 <sup>th</sup> June 2022 to 12 <sup>th</sup> June 2023.	1	Each		
Total Value (INR)					
GST%				18%	
Grand Total Inclusive of GST (INR)					

**International Centre for Automotive Technology (ICAT)**  
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